

LCCoC Monthly Meeting
3 June 2021

Attendees

- Ana Santana, *Lake County Office of Education*
- Annie Barnes, *Sunrise Special Services Foundation*
- Axel Zjiderveld, *Lake County Behavioral Health*
- Betsy Cawn
- Brian Robison, *Elijah House*
- Caitlen Murray
- Carmen S.
- Chief Geronimo
- Chris Taliaferro, *Employment Development Department*
- Deanna Fernweh, *North Coast Opportunities*
- Delores Farrell, *Praises of Zion*
- Doreen Gilmore, *Lake County Office of Education*
- Holly Masterson, *Lake County Office of Education*
- Linda King
- Lorree Lewis Crandall
- Janet Taylor
- Jaylene Binstock, *Clearlake Youth Center*
- Justin Ammon
- Kelli Page, *Lake County Department of Social Services*
- Mary Wilson, *Lake County Office of Education*
- Melissa Kopf, *Lake County Behavioral Health*
- Michele Dibble, *Lake County Department of Social Services*
- Morgan Lino
- Natalie Baker, *Shared Housing Solutions*
- Rachel Miles, *Hope Rising Lake County*
- Reverend Shannon Kimbell-Auth, *Adventist Health Clear Lake and Hope Center*
- Robyn Bera, *North Coast Opportunities*
- Sandra Stolfi, *Department of Veterans Affairs*
- Scott Abbott, *Lake County Behavioral Health*
- Sheryl Almon, *Community Member*
- Sonjia Menchaca, *Habematolel Pomo of Upper Lake*
- Teddie Pierce, *Consultant*
- Todd Metcalf, *Lake County Behavioral Health*
- Tina Scott, *District 4 Supervisor*
- Veronica Kontilis

Call to Order – 3:00 P.M.

New Membership

- Lorree Lewis Crandall
 - Longtime Lake County resident in District 3
 - Has always participated in the community, very passionate about people experiencing homelessness with a background in social work
 - Worked for various organizations and has her own nonprofit
 - Helped with PIT count and is affiliated with the tribal communities
- Others not present
- Last month's voting members vote unanimously to approve

Motions

Grants Committee

- Doreen presents that it is currently just a working group under performance review, because they are tied together; bringing this to the body to make it a separate sub-committee
- Will have to change by-laws and then adopt outline of what we want to do
- Group voted unanimously to approve

May Meeting Minutes

- Group voted to approve with edits
 - Pastor Shannon's name omitted from attendance list; will add

Guest Speaker – Natalie Baker, Shared Housing Solutions



SHARED HOUSING SOLUTIONS
TO END HOMELESSNESS

- - Natalie is Graduate Care & Housing Coordinator for Project Restoration, leads up Healthy Home Project, was previously assistant manager at Hope Harbor, also a realtor with Konocti Realty for the last twelve years
 - Recently, herself and six others participated in a six-day shared housing conference

STRENGTHS- WHAT WE ARE DOING WELL

- Resilience
- Collaboration
- Innovation

- Shared housing places more people in housing and is more sustainable; currently nationwide push for ending homelessness
- This is what we, as a county, are currently doing well
- Need to look at social determinants of health; high levels of homelessness and poor health maintenance has forced us to look at problems in different ways
- We are currently very good, as a county, at collaborating
- Collaboration for housing navigators' weekly meeting was very organic; acknowledgment that we cannot tackle these problems alone
- A strength of ours is community engagement and counting; have been contacted by the state to help determine best practices across California

INNOVATION OUTSIDE OF LAKE COUNTY

- Municipal support
- Data beyond compliance
- Multiple models
- Post-housing support

- Municipal support of other counties has led to their success
 - There has been full engagement with city councils, BOS, and other community of leaders; there are incentives for landlords, direct marketing or property breaks
 - Is a push from the top-down to have cities and counties engaged
- Data, as far as compliance, would be putting things into HMIS in a timely manner
 - Beyond this, we have to extrapolate from this data and use to fuel programs
 - Need to be used for housing lists; separated in such a way that we have a database of landlords and available housing for people currently looking
 - Always a push to just identify housing and separate push to maintain lists of clients (e.g., Pathways Hub)
- Have made great strides in our models, but other places have more
 - Can look to see what other places are doing well; varied across the board

- Master Leasing Programs where programs have buildings and work with clients; shipping container homes; tiny houses; roommate-finding programs
- Not a one-size-fits all; low-barrier to high-barrier solutions necessary to accommodate all levels of client needs
- Have to have a paradigm shift – when we’re talking about housing, need to talk about beds vs. rooms or houses
- HUD standard is 2 beds per room + 1; e.g., in a 3-bedroom house, we could have up to 7 people, and although not ideal, could be sustainable
- Need to provide support at least for a year after placement
 - Historically reaps better outcomes with check-ins weekly, monthly, etc.
 - Also involves inter-agency collaboration for all people working with client
 - For example, behavioral health and/or substance use treatment support



WHAT NEXT

- **County commitment**
- **Political action**
- **Micro-enterprise**

- Most successful counties are the ones with ongoing and continual support from the county; nothing we’ve gotten done in the past 4 years could have gotten done without county and city support
 - However, we need something more centralized for the county leading to the way; could be a housing czar or otherwise, but must be a top-down model
- Political action
 - Could include ballot initiatives, etc.
 - Just getting involved – includes the 100-day challenge, going to city council meetings, speaking to supervisors, writing congressmen
 - People in Lake County can take concrete action to get us further
- Micro-enterprise is also a paradigm shift
 - Allows us to not forever be searching for the next funding stream, including incorporating funding into the model itself
 - See: Hope Center kitchen (in-progress)
- Takeaway is that we are at a place where we have more resources than we’ve ever had in this county, in dealing with the housing crisis; everyone in this meeting is really trying to coordinate and figure out what exactly comes next
 - To keep momentum and determine actionable items, we need to ask what more we can do, and if anything in these streams of ideas falls into your line of work
 - E.g., Natalie is working on landlord list from title companies for 100-day Challenge

- Todd adds that he likes the idea of the Housing Czar; believes it is important that one entity oversees or runs the whole thing
 - During his time on the Hope Rising board, at one point he was asked to keep track of all housing activities in the county, which is a heavy lift
 - Makes sense that the CoC is where this responsibility should land
 - Need to have a central point that is keeping track of all of this
 - Holly asks if the person running the by-name list would be this person; Chris states that we can't identify this person until coordinated entry is fully up and running
 - Some questions we don't yet have answers to yet, due to steps and process
 - Natalie says that this is where we're at – need to find questions that we don't have answers to, and can look to other places that have had success
 - When there is one coordinated agency at the top, that is where the most success is

CoC Committee Updates

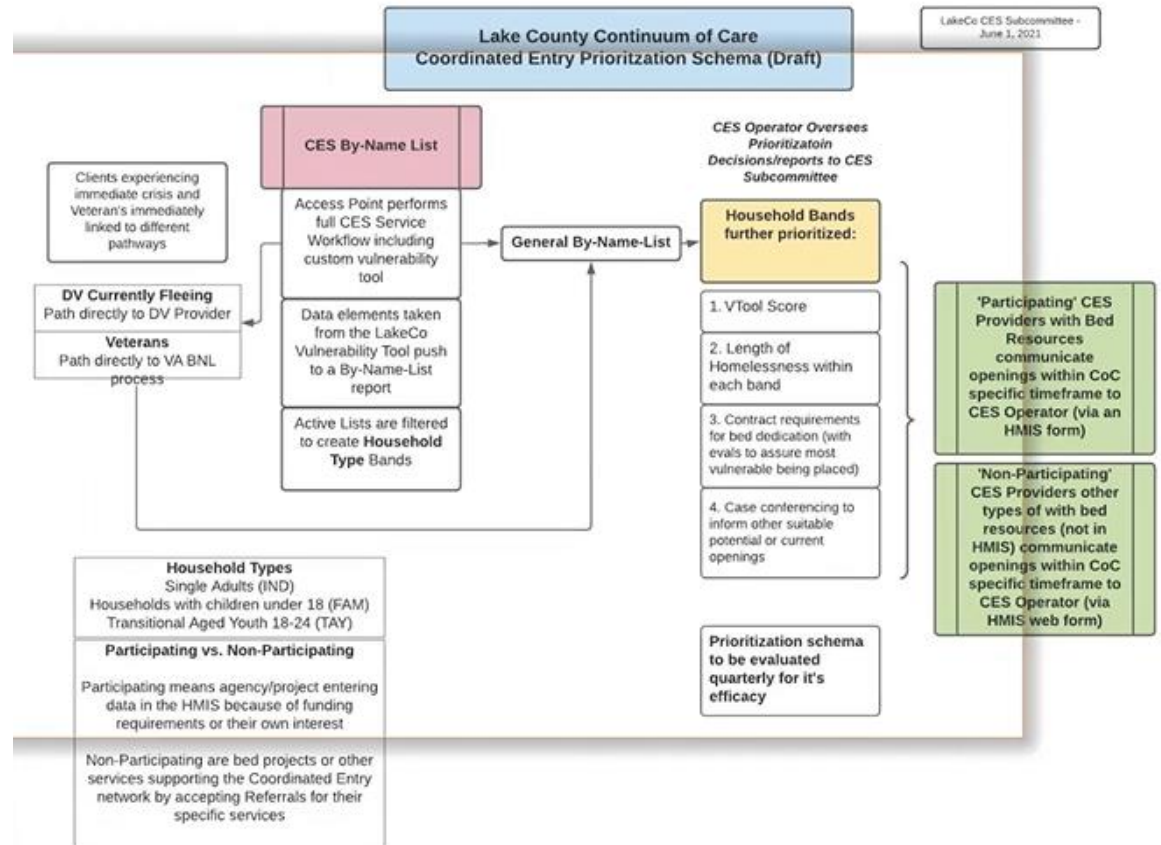
Brian Robison, HMIS Committee Chair

- Unanimous vote to confirm Brian as the HMIS Committee Chair
- No update for today, but says thank-you and that he is deeply honored and fortunate to have knowledgeable, dedicated people to help pursue this
- Melissa adds that we went over access points in the last meeting, being a nonprofit provider or grantee, and current efforts to identify resources and support for the work
- Scott adds that they met with Marin County, whose highly-integrated model we are looking at replicating; developing Pathways Hub to go hand-in-hand with coordinated entry
- Teddie shares this chart, with data literacy for the CoC as a 100-Day Challenge goal:

Lake County Rapid Results 100-Day Challenge		Overall Exit Goal: 55 total exits to PH project types				
Progress Tracking		Goals Identified: 75% or 41 exits will be TAY (ages 18-24) OR 55				
		Week ending May 30	Week ending June 4	Week ending June 11	Week ending June 18	Week ending June 25
Exit Records Count	Total All Exits to Housing Destinations	5	10	0	0	0
	Total Challenge Exits	4	6	5	10	7
	Running Total Challenge Exits	4	10	15	25	32
Challenge Subpop Categories	Ages 18-24	4	1	4	4	4
	Aged 65 or older	0	3	0	0	0
	Percent this week meeting subpop goal	80%	40%	#DIV/0!	#DIV/0!	#DIV/0!
Additional Breakdowns						
Race	White					
Ethnicity	Hispanic/Latino	4	4	4	4	4
	Non-Hispanic/Latino	4	4	4	4	4
Veteran's		0				
Housing Destination Type	Homeless Situation	1	1	1	1	1
	Temporary/Permanent Housing Situations	3	3	3	3	3

- Really good and compliance-level data is now coming out of the HMIS
- Can now break down datasets by sub-populations (race, age, ethnic groups, veterans)
- Wanted to show what is used to manage this; spreadsheet will be pulled weekly

- Getting number of exits coming from all programs in HMIS with HUD designations
- Running goal to get to 55 exits throughout the duration of this challenge
- Wanted 75% of the 55 people to be either transitional-age youth or 55+
- Also have been working on this in Coordinated Entry:



- States that now there is enough structure and policy out in the US that there is enough guidance for us to choose which models are best for us as a rural county
- Last week, met to discuss prioritization schema; really a plan at this point, to show the general CoC what they are thinking
- Prioritization means there is not enough housing resource in Lake County for everyone who needs to be housed
- Must identify who are our most vulnerable people and what we can put into housing resources that already exist
- Came up with kind of a hybrid of Marin and Alameda County's structures, on which Teddie has worked in the past
 - Have been talking about a by-name list, a spreadsheet generated from HMIS using a custom vulnerability assessment that has now been built into HMIS
 - 40 housing vouchers for COVID will be a good first tester of this system
 - By-name list will then be separated into "bands" on a database report by HUD's version of household types (individuals, families, or transitional-age youth)

- Once they are separated by that band into those housing types, the following filter will come into play – tool score from vulnerability assessment
 - To break ties after that, will be filtered by length of homelessness
 - Next jump involves what the contracts and eligibility requirements within Lake County and agencies say
 - Last resort is multi-disciplinary case conferencing to house the most vulnerable
 - A few other flow points
 - Those fleeing domestic violence will go directly to the DV shelter
 - Veterans who are homeless will go first to the VA, who is then in direct coordination with future HMIS operator
 - Need to have two levels of participating providers, once this is fully functional (see: green boxes on right of graphic)
 - Non-participating providers could include Hilltop and Tule House, which are facilities that definitely have beds that could be allocated to individuals experiencing homelessness
- Delores asks how many licenses we ended up purchasing, and when we go to HDIS, if that's the same process with buying licenses
 - Chris says that when we do the contracts for any new grants, it will be part of the verbiage; will need to spend money if they're not already part of HMIS to be
 - Teddie adds that HDIS (state's new combined HMIS-CoC data throughout the state); only one license distributed per CoC, currently held by Melissa
 - They're considering expanding to one more per CoC but it would be administrative, and then potentially a public tableau of licenses, all of which are free and that anyway can access at any time
 - HDIS will facilitate us to compare to other counties and will be very powerful
 - Melissa says that we currently have 30 licenses, none of which are dormant; all are accounted for, but some of them are not being used
 - Will be going to organizations and clearly defining how they are to be utilized

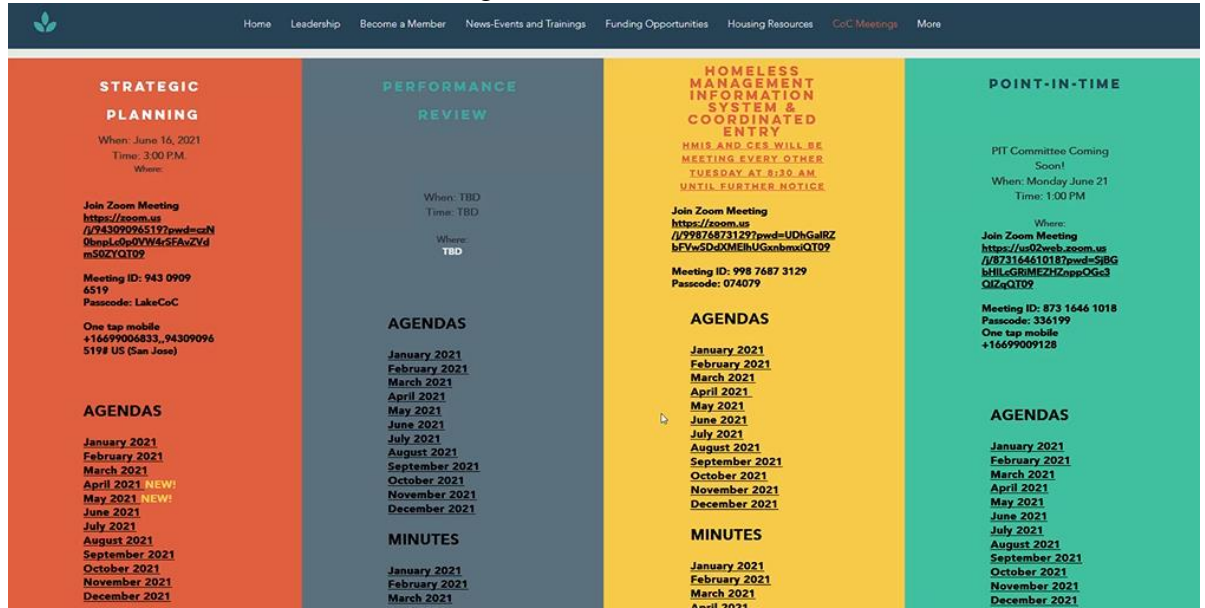
Doreen Gilmore, Strategic Planning

- Shared grievance policy
 - Part one – grievances between members
 - Part two – grievances between agencies
 - Part three – grievance procedure for client of LCCoC-funded projects
- Informal and formal grievance procedures and grievance form that may be updated
- Period of six months by which grievance must be submitted
- Will be available as an electronic form on website, would also like providers to have forms available
- Also working on gaps analysis; aiming to get housing providers together to take stock, needing county planners, et cetera to get together and compile this information
 - County hasn't done housing inventory since 2015 – could ask county to do this, and once we have starting point, can continue to advocate for more

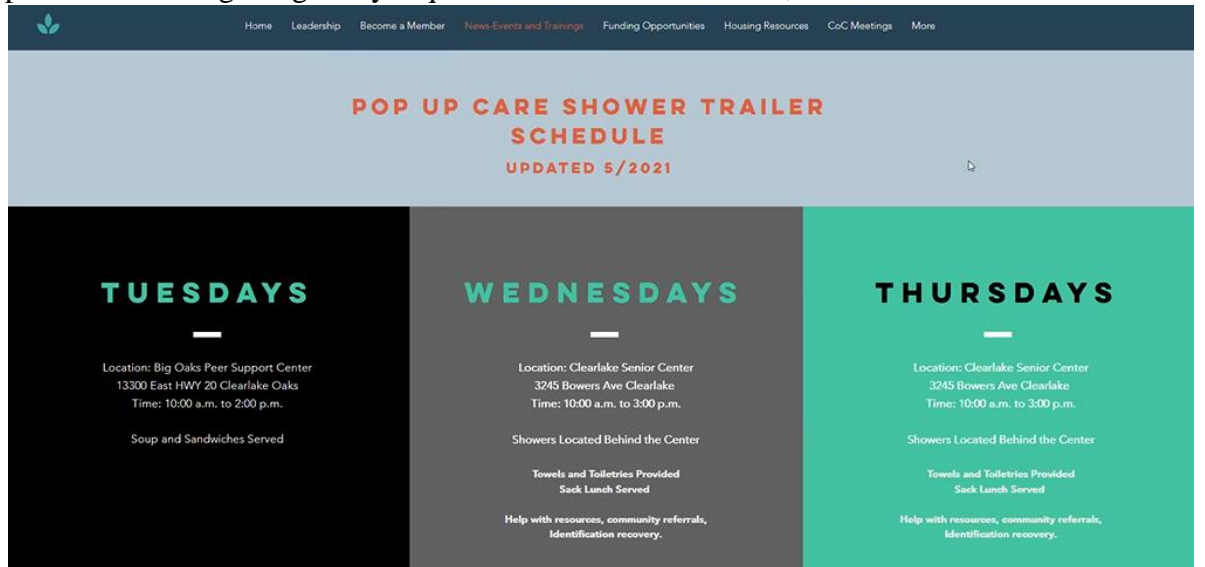
- Continuing to work on structural things and completing 2020 goals
- Meeting every third Wednesday of the month
- Will update by-laws for new committee and continue working on gaps analysis

Rev. Shannon Kimbell-Auth, PIT Count and Interfaith Committee

- PIT committee meeting is Monday, June 21st
- Shared website screen for committee meetings



- Also reports she's been getting many inquiries for the shower trailer; also shows schedule



- Updated monthly; site to open up will be in Kelseyville again; next month!
- Carrie asks about Middletown; Shannon reports poor condition of trailer and new truck on the horizon, after the acquisition of which Middletown site will open again
- Sheryl implores the body not to discontinue Interfaith Committee; Shannon will schedule one for next month

Delores Farrell, Performance Review

- Delores reports that focus has been on HEAP grants before they expire June 30th
 - Have reviewed 3 of the 7, one from Praises of Zion utility assistance program and two from LCOE; quarterly reports were also due on June 1st
- Others are coming up; HHAP is due for some reporting this month and needs to be reviewed
- Delores has also submitted her letter of resignation as chair of performance review
 - Anyone interested could please step up
- Adds that we need to be good stewards of the money, and continually review what agencies are doing with funds they've already been given
 - Notes that Doreen's gap analysis needs to assess whether or not programming is effectively serving all demographic groups in the county
- Lorree asks why there are only 3 of the 7 HEAP grants; Chris clarifies that when they received grants HMIS was not up-and-running, and these processes are taking some time
 - Follows up with question about what steps the continuum is taking to protect itself if funds are being misused
 - Scott adds that there is a quarterly report due to the state; Delores adds that this is not really what she is asking for and wants reporting to the continuum, beyond just the amounts that are spent and left – the CoC and community should know
 - Had previously been suggested that agencies have report-outs during monthly meetings so that everyone in the continuum is aware, and also that when more NOFAs and RFAs come out, we can make informed decisions about who did good work the last time around
 - Pastor Shannon seconds this; agencies should just have ten-minute slots in each monthly meeting; also adds that she has submitted all her HEAP data but has not been invited to a performance review committee meeting to present
 - Lorree adds that, as a member of the Native community, they are often left out and likely not being counted accurately within these reporting documents
 - Sheryl reiterates what Scott said, that contracts state clearly reporting guidelines and dates; need to facilitate communication to better aspire to transparency
- Delores lastly adds that we need to speak up and hold each other accountable, because all of these processes are relatively new as the CoC continues to grow and receive funding
- Chris reiterates that we now have open positions for Performance Review chair, Homeless Liaison, and Grants Working Committee
 - Sheryl volunteers and notes that she was nominated in the minutes last month
 - Will be officially voted in next month

New Business and Organizational Announcements

- 100-Day Challenge
 - Melissa notes they voted in Carrie Manning and Kim Guerra as the team leads
 - Are already in contact with many of the individuals we are trying to serve
 - Goal for the challenge is to connect 55 individuals experiencing homelessness to safe and stable housing, 75% of which who are to be TAY and/or 55+, 35% BIPOC

- Extends invitation to Lorree to help target and support native communities
 - Will connect afterwards and suggest appropriate people
 - Teddie notes that HMIS captures tribal affiliation
 - Lorree suggests Sonjia and Annie are also on the call
- Working groups include housing, data, community engagement, and equity
- Teddie adds that the challenge is teaching tangible project management skills and will generate reports that will be usable in the future as tracking forms
- Rapid Results Institute was able to generate population goals very quickly, and now we can continue moving forward with creative problem-solving
- Melissa adds that we are trying to figure out where breakdowns are in our system so that we can identify, address, and fix them
- Also looking forward to seeing how this will support domestic violence survivors
- RFP for Coordinated Entry
 - Scott adds that they are working on contracting operator for Pathways Hub through a combination of CoC grants
 - Working on getting this off the ground
 - Sustainability is of import; HMIS and Pathways will facilitate our ability to get further HUD grants and have more funding moving forward
 - Sheryl asks if funds not included last time (Rapid Rehousing) will be available for use in the future
 - Scott says that yes, leftover money will carry over to next round of ESG
 - Adds that leftover HHAP money will continue to go towards emergency housings
- HUD Emergency Housing Vouchers
 - Designed specifically for people who are homeless or about to be nervous; special populations include domestic violence survivors
 - Similar but different from section 8 vouchers
 - 70K distributed nationally, 40 of which are going to Lake County
 - Going directly to local housing authority (DSS), who is supposed to work with CoC and recommend people through coordinated entry system for these vouchers
 - Don't currently have coordinated entry system fully running yet, so Behavioral Health (Melissa and Axel) will do their best using current systems to identify
 - Working on MOU with housing authority to get vouchers out
 - Hardest part will be finding 40 places for people to go; don't necessarily have to be used within the county, so we could identify locations out-of-county to place
 - Vouchers will be good at least until 2030
 - Betsy asks if she can follow-up and have a discussion with Scott; he agrees
 - Hopes these can also be a resource for the 100-Day Challenge, will go a long way
 - Delores asks what mechanism is going to be used to identify people; Teddie notes that they will be pulled from HMIS by Axel, piloting a version of the by-name list
 - Vouchers will come July 1st

- Delores also asks if these can be used by individuals who are soon-to-be-homeless; Kelli answers that if landlord is agreeable and will accept limits on rent, home will pass inspections, and individuals meet criteria of housing authority, then yes
 - Adds that the CoC needs to do eligibility screening before referring anyone
 - Are a lot of things that come with this, that a housing authority with a staff of two cannot complete; wraparound services need to be completed by CoC
 - Delores asks if there is any money available that we could use to augment these efforts; Kelli adds that there are some funds attached to these vouchers with very specific requirements (\$3500 in services fees that can only be used in services given directly to clients; goes to housing authority and must be very closely accounted for); HUD also not allowing contracts for services
 - Will be difficult in auditor's office at the county level, many moving parts
 - Scott adds we can use ESG-CV funds to augment this too, and as we've just finished completing requirements for round 2, some of that could be utilized
- Carrie asks if peer support specialists could help with education for clients; housing authority can do usual voucher tasks, home verification and inspection, and doesn't have staff for wraparound services
 - Scott adds that these tasks do fall on CoC and coordinated entry system
- Kelli adds that service fees can be for cleaning up credit, down payments, or anything that directly benefits the clients

Adjourn – 4:50 P.M.