

Agency	Name	LCCoC Members Attendance												
		Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	
Adventist Health - 1 Vote	Heather Frawley	X	X	X		X	X							
American Red Cross - 1 Vote	Shannon Kimbell-Auth Gabrellia Perez	X X	X	X				X						
Board of Supervisor - 1 Vote	Bruno Sabiter Michael Green	X X	X X	X X	X X	X X								
City of Lakeport	Nicholas Walker Kevin Ingram				X			X						
Community at Large - 13 Votes	Bonnie Blumenthal												EMAILED	Responded to membership email. Will be keeping
	Barbra Christwize						X	X						
	Caitlen Murry	X	X		X		X	X						
	Darleene Holzapple	X											EMAILED	
	Debra Feidler	X											EMAILED	
	Delores Farrell	X	X	X	X									
	Doreen Gilmore	X	X	X	X		X							
	Janet Taylor			X									EMAILED	
	Lily Woll												EMAILED	
	Lorree Crandell	X	X	X										
	Shelia Roseneau												EMAILED	Responded to membership email. Canceling
	Sheryl Almon	X	X		X		X							
Department of Social Services - 1 Vote	Lisa Faraco Michelle Dibble <i>Rachael Parsons Replaces Michelle Dibble in June</i>	X X	X X	X X	X X		X X		X					
Employment Development Department - 1 Vote	Chris Taliaferro	X		X	X					X				
Hope Center - 1 Vote	Caressa Smith	X	X	X	X						X			
Lake County Behavioral Health Services - 1 Vote	Steven Carter Scott Abbott							X X	X X	X X				
Lake County Office of Education - 1 Vote	Ana Santana Holly Masterson	X X	X X	X X	X X		X X		X X		X X			
Nation Finest - 1 Vote	Kate Mather Replaced Trevor Tompson in May Josh Myer							X			X			
North Coast Opportunities - 1 Vote	Robyn Bera Kalia Barth			X X	X X									
Project Restoration - 1 Vote	Ronni Duncan	X	X	X	X		X		X		X			
Redwood Community Services - 1 Vote	Kimbralee Guerra Kara-Faye Ingram	X X	X X	X X	X X		X X		X X		X X			
Scott's Valley Band of Pomo Indians - 1 Vote	Tiffany Valez Kerri Allen												EMAILED	Responded to membership email. Will be keeping
Sunrise Special Services Foundation - 1 Vote	Annie Barns	X	X	X	X		X							
Veteran's Affairs - 1 Vote	Sandra Stolfi	X	X	X	X						X			
Woodland Community College - 1 Vote	Mary Wilson	X	X	X	X		X		X		X			



Lake County Continuum of Care

Governing By-Laws

202~~2~~3

The Lake County Continuum of Care is a coordinating group that aligns resources to facilitate **equitable** solutions to end homelessness in our community.

Contents

Article 1 - Organization

- Name – Section 1
- Geographic Area – Section 2
- Purpose – Section 3
- Collaborative Applicant – Section 4
- Principal Office – Section 5
- Meeting Structure – Section 6

Article II - General Membership Establishment

- Organization Representatives – Section 1
- Community-At-Large Voting Representatives – Section 2
- Residents Nonvoting Members/Guests – Section 3
- Nomination for Membership – Section 4
- Executive Committee Establishment – Section 5

Article III - Responsibilities of the Lake County Continuum of Care (LCCoC)

- Operation of the Continuum of Care – Section 1
- Requirement for the Homeless Management Information System (HMIS)- Section 2
- Continuum of Care Planning – Section 3
- Preparing an Application for Funds – Section 4

Article IV - LCCoC Executive Committee

- Executive Committee – [Section 1](#)
- Executive Committee Responsibilities – [Section 2](#)

Article V - LCCoC Standing Committees

- Strategic Planning Committee [and Equity Working Group](#) – Section 1
- HMIS Committee and Coordinated Entry Working Group [and Housing Navigators Working Group](#) – Section 2
- Point-In-Time Committee – Section 3
- Performance Review Committee – Section 4
- ~~Grant Selection Committee – Section 5~~ Interfaith Committee – Section 5 [6](#)
- ~~Equity Advisory Committee – Section 7~~
- ~~Housing Navigators Committee – Section 8~~

Article VI - Collaborative Applicant and HMIS Lead

- Collaborative Applicant – Section 1
- HMIS Lead – Section 2

**Article VII - General Items Pertaining to the LCCoC Executive Committee,
Members, and Standing Committees**

Meetings –Section 1

Quorum – Section 2

Absenteeism – Section 3

Voting – Section 4

Proxies – Section 5

Conflict of Interest – Section 6

Standard of Conduct – Section 7

Grievance Process – Section 8

Non-Discrimination – Section 9

Resignation and Termination – Section 10

Compensation – Section 11

Indemnification of Chairs, Collaborative App. or Other Agents – Section 2

Provisions to Amend Governing By-Laws – Section 13

Lake County Continuum of Care

Article I – Organization

Section 1 - Organization's Name

The name of the organization is Lake County Continuum of Care, hereafter referred to as the LCCoC.

Section 2 - Geographic Area

The LCCoC is responsible for the area that the United States Department of Housing and Urban Development (HUD) has designated CA-529. The boundary of the LCCoC is Lake County, California, hereinafter referred as the “geographic area”.

Section 3 – Purpose

- 3.1) The LCCoC serves as the Housing Urban Development (HUD) designated primary decision-making group, whose primary purpose and scope is to implement the Continuum of Care program, which is authorized by Subtitle C of Title IV of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11381-11389).
- 3.2) Comprised of public and private agencies, along with community members and current residents experiencing homelessness and **persons with lived experience**; the LCCoC is designed to assist homeless or at risk of being homeless individuals and families by:
- 3.3) Assessing their needs.
- 3.4) Providing affordable housing services
- 3.5) Developing and implementing a Continuum of Care Strategic Plan.
- 3.6) The specific purpose of the LCCoC is:
- 3.7) Promote communitywide commitment to the goal of ending homelessness.
- 3.8) Assist individuals and families who are homeless, at risk for homelessness, very low or low-moderate- income, to attain and maintain safe, decent affordable housing and supportive services.
- 3.9) Promote access to and effective utilization of mainstream programs by homeless individuals and families.
- 3.10) Optimize self-sufficiency among individuals and families experiencing homelessness. 3.5) Coordinate the census of ~~homeless~~ persons **experiencing homelessness** in the geographic areas, required by HUD, otherwise known as the Point in Time (PIT) Count.

Section 4 – Collaborative Applicant

Lake County Department of Behavioral Health Services will function as the Collaborative Applicant, the Administrative Entity, and submit grants to HUD, California, other federal programs, and to-be-determined, on behalf of the

LCCoC. Section 5 – Principal Office

The LCCoC shall have its principal office located at Lake County Behavioral Health Services, 6302 Thirteenth Avenue, P.O. Box 1024, Lucerne, CA 95458.

Article II - General Membership Establishment

Section 1 - Organization Representatives

Representatives from relevant organizations within the geographic area will be members of the LCCoC. "Within the geographic area" is defined as being located and/or providing relevant services within the geographic area.

Relevant organizations include nonprofit homeless assistance providers, victim service providers, faith-based organizations, governments, businesses, advocates, public housing agencies, school districts, social services providers, mental health providers, hospitals, universities, affordable housing developers, law enforcement, and organizations that serve veterans and ~~homeless and formerly homeless individuals~~ **individuals experiencing and previously experiencing.**

The list of organizational groups noted is expanded to include entities that provide substance abuse recovery, youth services, employment services, neighborhood associations, civic organizations, and mainstream resources. **Organizational Representatives will be asked to offer four hours of service to committee work, of their choice, each year.**

Organization representatives must be clearly designated as such on their membership application form. Each approved organization is authorized one vote from their perspective organization **at the General Membership Meeting. Organization representation at standing committees may vote on behalf of their perspective agency if stated on the agency application, along with proxy voter if the primary voter is not present.** Organizations like the County of Lake, which has multiple departments and specialized branches within those departments may elect to have one voting member represent each branch, so long as it is clearly outlined in the membership application form. Please see Article VII – Section 3 Voting.

Section 2 – Community-At-Large Voting Representatives

There will be an unrestricted number of community-at-large members representing the general community. However, any such member must reside in the Lake County area. Community-at-large voting members may not be involved as a staff member, board member, ~~or volunteer,~~ **or compensated volunteer** with any organization that is a member of the LCCoC.

Members who are volunteers and receive no financial compensation may be voting members of the LCCoC. An LCCoC member, ~~therefore,~~ cannot represent both an organization and a community-at-large member. Their designation, community-at-large or organizational representative must be clearly designated in their membership application form.

Community-at-large-members will be asked to offer four hours of service to committee work, of their choice, each year.

Section 3 – Residents Non-Voting Members /Guests

Lake County residents are welcome to attend general meetings and participate in standing committees of the Lake County Continuum of Care. Residents do not need to be community-at-large voting members to share their time, expertise, or lived experience to assist or help the LCCoC. Residents are often recruited for the PIT Count and can be a valuable resource in sharing ideas at meetings. Residents attending and participating in Standing Committees will not be able to vote, should a vote arise.

Section 4 - Nomination for Membership

A public invitation within the geographic area for new members to join will be extended at least annually in accordance with the Interim Rule of the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH Act) as described in § 578.7 Responsibilities of the Continuum of Care.

Membership is achieved by:

- a) A request to be added to the LCCoC by completing and submitting a Membership Application online at www.lakecoc.org and
- b) a commitment to actively participate in the responsibilities of the LCCoC, **which will include four hours of committee participation.**
- c) Election to the LCCoC General Membership can happen during any scheduled meeting and is determined by a majority vote of all voting members present.
- d) New members and/or organizations approved are active immediately.

Section 5 – Executive Committee Establishment

The Lake County Continuum of Care is **committed to an inclusive environment and is committed to making every effort of having a diverse Executive Committee that will be** ~~will establish an Executive Committee~~ comprised of ~~eight~~ **nine up to 16 up to eleven** voting members to act on its behalf using the process established as a requirement by § 578.7 (a)(3)1 and must comply with the conflict-of-interest requirements a § 578.95(b)2.

The Executive Committee will include a CoC Chair, Vice-Chair, ~~a homeless or formerly Homeless Person~~ **up to 3 individuals experiencing and/or previously experiencing, Government Official Chair** and the Chair of each of the following LCCoC Committees: Strategic Planning Committee, Point-in- Time Count, Homeless Management Information System/ ~~and~~ Coordinated Entry ~~Working Group~~, Performance Review and ~~Grant Working Group, Grant Selection Committee,~~ Interfaith Committee, ~~Housing Navigators Committee and an Equity Advisory Committee which will include six voting representatives for 2022, including a homeless or formerly homeless person, Veteran representative, LGBTQ+ representative, Hispanic representative, a Native American representative, and Person of Color Other than White representative~~ The committee will also include the Collaborative Applicant’s representative and the Executive Committee Secretary who **is assigned by the Collaborative Applicant. Both may be the same person and** will be non-voting members of the Executive Committee.

The LCCoC Executive Committee will be representative of the relevant organizations, agencies, and of projects serving **individuals experiencing homeless** ~~subpopulations~~ as required by HUD which are: chronic substance abusers, chronically homeless individuals, chronically homeless

families, families, persons with HIV/AIDS, seriously mentally ill, veterans, veterans-females, victims of domestic violence, unaccompanied youth under age 18 and youth aged 18-24.

Nominations for Executive Committee members will be made by the general members of the LCCoC General Membership. Members of the LCCoC Executive Committee will be elected during the first regular meeting of the new calendar year. The election of Executive Committee members will be determined by a majority vote of all voting members present. Executive Committee members will hold office for a term of two or three years, to ensure staggered terms. Each Executive Committee Member may serve up to two consecutive terms.

If the Executive Committee Chair is vacated, the Vice-Chair will complete the rest of the Chair's term. An Acting Vice-Chair will be elected by a vote of the majority of the LCCoC General Membership at any meeting a quorum is present. Other vacancies among the Executive Committee members (besides Secretary) may be filled by a vote of the majority of the LCCoC General Membership at any meeting a quorum is present. The elected successor will be the committee chair representative for the remainder of the term, of the person vacating the Executive Committee. At the end of the term, a regular election will be held as described in this governing document.

Article III - Responsibilities of the Lake County Continuum of Care (LCCoC)

The four major responsibilities of the LCCoC consist of (1) operating the Continuum of Care, (2) designating a Homeless Management Information System for the Continuum of Care, (3) planning for the Continuum of Care, (4) preparing an application for funds which is in accordance with § 587.7. Responsibilities of the Continuum of Care and in the Interim Rule and § 578.79 Preparing an Application for Funds and are as follows:

Section 1 - Operation of the Continuum of Care.

- 1.1) Hold meetings for the full membership, with published agendas, at least four times a year.
- 1.2) Make an invitation for new members to join publicly available within the geographic area at least annually.
- 1.3) Adopt and follow a written process, included in Article II Section 4, to select an Executive Committee to act on behalf of the Continuum of Care. The process must be reviewed, updated, and approved by the LCCoC at least once every year, in accordance with the Interim Rule of the HEARTH Act, as described in § 578.7 Responsibilities of the Continuum of Care.
- 1.4) Appoint additional committees, sub-committees, and workgroups.
- 1.5) In consultation with the Collaborative Applicant and the HMIS lead, develop, follow, and update annually the governing by-laws, which will include all procedures and policies needed to comply with Article III Section 2 HMIS requirements as prescribed by HUD, a code of conduct and recusal process for committee chair(s), and any person acting on behalf of the Executive Committee.
- 1.6) Consult with recipients and sub-recipients to establish performance targets appropriate for

population and program type, monitor recipient and sub-recipient performance, evaluate outcomes, and act against poor performers.

- 1.7) Evaluate outcomes of projects funded under the LCCoC grant-funded projects, and report to the state and/or HUD.
- 1.8) In consultation with recipients of LCCoC project funds within the geographical area, establish and operate either a centralized or coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The LCCoC must develop a specific policy to guide the operation of the centralized or coordinated assessment system on how its system will address the needs of individuals and families who are fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, or stalking, but who are seeking shelter or services from non-victim service providers.
This system must comply with any requirements by HUD by Notice.
- 1.9) In consultation with recipients of LCCoC project funds within the geographic area, establish and consistently follow written standards for providing LCCoC assistance. At a minimum, these written standards must include:
 - (a) Policies and procedures for evaluating individual and family eligibility for assistance under this section.
 - (b) Policies and procedures for determining and prioritizing which eligible individuals and families will receive transitional housing assistance.
 - (c) Policies and procedures for determining and prioritizing which eligible individuals and families will receive rapid rehousing assistance.
 - (d) Standards for determining what percentage or amount of rent each program participant must pay while receiving rapid rehousing assistance.
 - (e) Policies and procedures for determining and prioritizing which eligible individuals and families will receive permanent supportive housing.
 - (f) Where the Continuum is designated a high-performing community, as described in Subpart G, policies and procedures set forth in 24 CFR 576.400(e)(vi), (e)(vii), (e)(viii), and (e)(ix). In governance not by-laws.

Section 2 - Requirement for the Homeless Management Information System (HMIS)

- 2.1) Recommend a single Homeless Management Information System (HMIS) for the geographical area.
- 2.2) Recommend an eligible applicant to manage HMIS, which will be known as the HMIS Lead.
- 2.3) Review, revise, and approve a privacy plan, security plan, and data quality plan for the HMIS.
- 2.4) Ensure consistent participation of recipients and sub-recipients in the HMIS.
- 2.5) Ensure the HMIS is administered in compliance with requirements prescribed by HUD.

Section 3 - Lake County Continuum of Care Planning

- 3.1) Coordinating the implementation of a housing and service system within the geographical area that meets the needs of **individuals experiencing homelessness** ~~individuals~~ (including unaccompanied youth) and families. At a minimum, such system

encompasses the following:

- (a) Outreach, engagement, and assessment.
- (b) Shelter, housing, and supportive services.
- (c) Prevention strategies.

3.2) Planning for and conducting, as least biennially, a point-in-time count of **individuals experiencing homelessness** ~~persons~~ within the geographic area that meets the following requirements: **Individuals experiencing homelessness** ~~Homeless persons~~ who are living in a place not designed or ordinarily used as a regular sleeping accommodation for humans must be counted as unsheltered homeless persons.

- (a) Persons living in emergency shelters and transitional housing projects must be counted as sheltered **individuals experiencing homelessness** ~~persons~~.
- (b) Other requirements established by HUD by Notice.

3.3) Conducting an annual gaps analysis of the homeless needs and services available within the geographic area.

3.4) Providing information required to complete the Consolidated Plan within the LCCoC's geographic area.

3.5) Consulting with state and local government grant project recipients within the LCCoC Geographic area, on the plan for allocating grant project funds and reporting on and evaluating the performance of LCCoC grant project recipients and sub- recipients.

Section 4 - Preparing an Application for Funds

In compliance with § 578.9, the Lake County Continuum of Care, through the Collaborative Applicant, will:

- 1.) Assist in the recommendation process for the development of applications and approve the submission of applications in response to a Notice of Funding Available (NOFA) published by HUD under § 578.19 of this subpart.
- 2.) Determine if one application for funding will be submitted for all projects within the geographical area or if more than one application for the projects within the geographic area:
 - (a) If more than one application will be submitted, designate an eligible applicant to be the Collaborative Applicant that will collect and combine the required application information from all applicants and for all projects within the geographic area that the LCCoC has selected funding. The Collaborative Applicant will also apply for LCCoC planning activities. If the LCCoC is an eligible applicant, it may designate itself.
 - (b) If only one application will be submitted, that applicant will be the collaborative applicant and will collect and combine the required application information from all projects within the geographic area that the LCCoC has selected for funding and apply for Continuum of Care planning activities.
- 3.) The LCCoC retains all its responsibilities, even if it designates one or more eligible applicants other than itself to apply for funds on behalf of the Continuum. This includes approving the LCCoC application.

Article IV - LCCoC Executive Committee

Section 1 - Executive Committee

- 1.1) The LCCoC Executive Committee shall be comprised of ~~eight nine~~ up to ~~14~~ **11** voting members to act on the LCCoC's behalf.
- 1.2) LCCoC Executive Committee members will not be compensated for their services.**1.3) The LCCoC Executive Committee will follow the Brown Act.**
- 1.4) Quorum will consist of 51% of the Executive Committee.**
- 1.5) At Executive Committee meetings, business items may be decided by arriving at a consensus. The Secretary and Collaborative Applicant Representative, also known as the Administrative Entity, are non-voting members. When a vote is necessary, all votes will be by voice, hand, or ballot, at the will of the majority in attendance. No Executive Committee member may vote on any item which presents a real or perceived conflict of interest.
- 1.6) The LCCoC Executive Committee will make every effort to have a diverse committee within the Executive Committee.

Section 2 - Executive Committee Responsibilities

- 2.1) The Executive Committee Chair is responsible for **coordinating with the Administrative Entity on scheduling** and setting the agenda for the meetings and shall give all notices required by law or this Governing By-Laws.
- 2.2) The Chair will:
 - (a) Convene and preside at regularly scheduled Executive Committee and General Membership meetings or arrange for other members of the Committee to preside at each meeting.
 - (b) Act as the spokesperson and point of community contact for the LCCoC.
 - (c) Is responsible for completing the managerial duties voted upon by the CoC without fail.**
 - (d) Is responsible for overseeing and facilitating all General Membership, Executive Committee, and Special Meetings.**
 - (e) Communicates with Executive Committee via email and CC's Vice Chair and Administrative Entity.**
- 2.3) The Vice-Chair will:
 - (a) Preside at regularly scheduled Executive Committee and General Membership meetings in the absence of the Chair.
 - (b) Conduct all CoC Chair responsibilities in the absence of the Chair.**
 - (c) Succeed the Chair upon the Chair's resignation or vacancy **until the next term.**
- 2.4) The Executive Committee Secretary will:
 - (a) Keep accurate records of the acts and proceedings of all LCCoC meetings, including the names of those in attendance.
 - (b) Prepare, at the direction of the Executive Committee Chairs, and distribute meeting agendas at least 72 hours (3 days) prior to all regular meetings; **the** distribution includes emailing the agenda to the General Membership and posting the agenda to the LCCoC website.
 - (c) Prepare and distribute prior **General, Executive Committee, and Special Meeting Minutes at all regular General Membership** meetings.

- (d) Have general charge of LCCoC records and shall keep records at the principal office of the LCCoC.
- 2.5) The Collaborative Applicant Representative will:
 - (a) Provide grant status reports to the Executive Committee.
 - (b) Make financial records and statements available to the Committee and to the public, see Article VI Section 1.
 - (c) **Assign the CoC Secretary**
 - (d) **Apply for LCCoC funding on behalf of the CoC**
 - (e) **The Collaborative Applicant Representative will facilitate General and Executive meetings in the absence of the Chair and Vice-Chair.**
- 2.6) The LCCoC Executive Committee will appoint committees, subcommittees, or working groups to assist the Executive Committee in carrying out the LCCoC goals and policies.
 - (a) The LCCoC Executive Committee will determine the appropriate number of committee members.
 - (b) The Standing Committees will be comprised of at least ~~five~~ **three** LCCoC members and a minimum of ~~five~~ **three** members will constitute a quorum for the transaction of business at any Standing Committee meeting.
 - (c) The LCCoC Executive Committee will determine whether a committee meeting will be an open or closed meeting.
- 2.7) The Executive Committee is the governance body and is the final decider for LCCoC Business, **including all policies and procedures**, from Standing Committees, Working Groups, and General Members recommendations.

Article V – LCCoC Standing Committees

Section 1 – Strategic Planning Committee **and Equity Advisory Working Group**

- 1.1) The Strategic Planning Committee shall assist the Executive Committee and General Membership in the annual update of the Governing By-Laws, the development of the LCCoC structural framework written standards, and assist in the making of any recommendations for revisions to such standards.
- 1.2) The committee shall assist in the development of the LCCoC Strategic Plan and make recommendations to the Membership regarding implementation and revisions to such plan. The committee shall assess the community needs in writing the LCCoC plan.
- 1.3) The Committee shall provide an annual report to the Membership on the LCCoC program framework objectives and on the goals and strategies for ending homelessness in Lake County.
- 1.4) **The Equity Advisory ~~Committee~~ Working Group will be a body of representatives from special population groups, including individuals experiencing homelessness with present or past lived experience, a veteran, a representative for the LGBTQ+ community.**
 - a) The Equity Advisory ~~Committee~~ Working Group will also include a representative for the threshold ethnic Hispanic/LatinX community and racial representation for Native Americans and a representative for People of Color Other than White. Racial representatives will be chosen to represent a specific racial population when it reaches**

5% of Lake County's total population of the most current Lake County PIT Count. Until that time one representative will be chosen to represent People of Color Other than White from the current 2020 PIT Count.

- b) The Equity Advisory ~~Committee~~ Working Group will ~~select the six Executive Committee representatives and they will be confirmed by votes from the General Membership.~~ assign liaisons to all standing committees including Strategic Planning, HMIS/CES Committee Committee, Point in Time Committee, and Performance Review Committee. ~~Each Representative will have a vote on the Executive Committee.~~ This is to ensure equity implementation, with a voice in the decision-making body of the LCCoC.
- c) The Equity Advisory ~~Committee~~ Working Group shall review all policies and procedures of the LCCoC to ensure proper language and considerations are included. This body will review each Notice of Funding Availability (NOFA) that is released, to make sure there is no bias, actual, or perceived.
- d.)The committee will review HMIS data annually for equity in service.
- e.) The Equity Advisory ~~Committee~~ Working Group will advise the Administrative Agency on how best to provide culturally proficient training to the General Membership.e) The Equity Advisory ~~Committee~~ Working Group will assign a liaison to each standing committee and the Executive Committee.
- f) The Equity Advisory ~~Committee~~ Working Group will outreach to their specific population group for opportunities and engagement for the LCCoC

Section 2 – Homeless Management Information System (HMIS) Committee and Coordinated Entry System (CES) Working Group and Housing Navigators Working Group

2.1) The Homeless Management Information System Committee is responsible for planning, coordinating, and evaluating the implementation of HMIS for the LCCoC. The HMIS committee is also responsible for data collection and processing, as well as making recommendations to improve the process to the Membership. The committee will be comprised of ~~five~~ **three** LCCoC members in good standing, who have utilized or utilize HMIS. The HMIS committee will (Article III Section 2):

- a) Recommend to the LCCoC a single Homeless Management Information System for the geographic area.
- b) The HMIS Chair will be responsible for HMIS user agreements.
- c) Review, revise and approve a privacy plan, security plan, and data quality plan for HMIS.
- d) Ensure consistent participation of recipients and sub-recipients in the HMIS.
- e) Ensure the HMIS is administered in compliance with requirements prescribed by HUD.

2.2) The Coordinated Entry System (CES) Working Group will assist the HMIS Committee with:

- a) The CES working group shall assist the LCCoC in establishing either a centralized or coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and/or services.
- b) The working group shall assist the LCCoC Membership in developing a specific policy consistent with the requirements established by HUD to guide the operation of the centralized or coordinated assessment system to address the needs of individuals

and families who are fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, or stalking, but who are seeking shelter or services from non-victim service providers.

- c) The working group shall also make recommendations to the General Membership regarding discharge planning to ensure that current and appropriate agreement are in place with local institutions that may release individuals into a situation as opposed to homelessness.

2.3) The Navigation Committee will be a committee mostly comprised of agency navigators. The Navigation Committee shall:

- a.) In consultation with recipients of LCCoC project funds within the geographic area, establish and consistently follow written standards for providing LCCoC assistance:
- b.) Landlord/Tenant Policies and Procedures for obtaining and maintaining housing and mediation when problems arise.
- c.) Client Rights for receiving services from the LCCoC
- d.) Policies and procedures for determining and prioritizing which eligible individuals and families will receive rapid rehousing assistance.
- e.) Standards for determining what percentage or amount of rent each program participant must pay while receiving rapid rehousing assistance.
- f.) Client termination policies and procedures.
- g) Establish Rapid ReHousing processes that are aligned with ESG Rapid ReHousing program requirements.

Section 3 – Point in Time (PIT) Count Committee

- 3.1) The PIT Chair will appoint, from this committee, a team leader for each geographical location of Lake County. Other team leaders may be appointed, as needed, from the General Membership.
- 3.2) The PIT Committee shall be responsible for establishing the survey methods and tools for the annual homeless count of **individuals experiencing homelessness** in Lake County.
- 3.3) The PIT Committee will coordinate the annual homeless count of **individuals experiencing homelessness** ensuring that proper procedure is followed.
- 3.4) The PIT Chair will report the findings to the General Membership and to HUD.

Section 4 – Performance Review Committee

4.1 The Performance Review Committee shall be comprised of five to seven LCCoC members in good standing, of whom two or three should be recipients or sub-recipients of LCCoC funding. The Performance Review Committee shall:

- a) Be responsible for recommending to the General Membership performance targets for population and program type.
- b) Assist the General Membership in monitoring recipient and sub-recipient performance and evaluating outcomes; allowing the General Membership to act against poor performers and to report outcomes to HUD.
- c) Evaluate the outcome of any project(s) funded allowing the LCCoC to report those outcomes to HUD.
- d) The committee will be responsible for providing technical support to the

Collaborative Applicant to assist in the completion of the applications for grant funds in response to a Notice of Funding Availability (NOFA).

e) Provide guidance in preparing the application and updates to assist the LCCoC in the application and grant process as outlined at 24 CFR 578.15 et seq.

~~f) The Grant Selection Working Group shall be established by the Performance Review Committee to establish the process for the distribution of grant and other LCCoC designated monies. The Grant Selection Working Group shall report to the Executive Committee and to the General Membership as needed.~~

4.2 The Grant Selection ~~Committee~~ **Working Group** shall be comprised of five or more LCCoC members in good standing, with a minimum of decided members to score any Request for Proposal for LCCoC grant projects. The Grant Selection ~~Committee~~ **Working Group** shall:

a) Meet regularly to review the annual gaps analysis and strategic plan for project guidance: to align projects with the Coordinated Entry System in what is needed in the Lake County community.

b) Make recommendations to the Administrative Applicant for community-based projects with future Notice of Funding Available (NOFA) applications to the state or HUD.

c) Follow the grant model protocols review the NOFA from the state, help write the local Request for Proposal (RFP), add the grant selection process timelines, vet and train the scoring members, score the grant application proposals, interview each applicant, and send the scores and recommendations to the Executive Committee, **for final approval**.

Section 5-6 5– Interfaith Committee (Ad-Hoc Committee)

The Interfaith Committee helps coordinate faith-based groups to align their ministry and outreach to serve our homeless neighbors in collaboration with one another and LCCoC partner agencies. Some examples of this collaboration include but not limited to the Pop-Up Care Shower Project and food programs for those **individuals** experiencing homelessness

Section 7– Equity Advisory Committee

~~The Equity Committee will be a body of representatives from special population groups, including a homeless individual with present or past lived experience, a veteran, a representative for the LGBTQ+ community. The Equity Committee will also include a representative for the threshold ethnic Hispanic community and racial representation for Native Americans and a representative for People of Color Other than White. Racial representatives will be chosen to represent a specific racial population when it reaches 5% of Lake County’s total population of the most current Lake County PIT Count. Until that time one representative will be chosen to represent People of Color Other than White from the current 2020 PIT Count. The Equity Advisory Committee will select the six Executive Committee representatives and they will be confirmed by votes from the General Membership. Each Representative will have a vote on the Executive Committee. This is to ensure equity implementation, with a voice on the decision making body of the LCCoC.~~

~~The Equity Advisory Committee shall:~~

~~1.) Review all policies and procedures of the LCCoC to ensure proper language and considerations are included. This body will review each Notice of Funding~~

- ~~Availability (NOFA) that is released, to make sure there is no bias, actual, or perceived.~~
- ~~2.) The committee will review HMIS data annually for equity in service.~~
 - ~~3.) The Equity Advisory Committee will advise the Administrative Agency on how best to provide cultural proficient trainings to the General Membership.~~
 - ~~4.) Outreach to their specific population group for opportunities and engagement for the LCCoC~~

~~Section 8 – Housing Navigators Committee~~

~~The Navigation Committee will be a committee mostly comprised of agency navigators. The Navigation Committee shall:~~

~~In consultation with recipients of LCCoC project funds within the geographic area, establish and consistently follow written standards for providing LCCoC assistance:~~

- ~~1.) Landlord/Tenant Policies and Procedures for obtaining and maintaining housing and mediation when problems arise.~~
- ~~2.) Client Rights for receiving services from the LCCoC~~
- ~~3.) Policies and procedures for determining and prioritizing which eligible individuals and families will receive rapid rehousing assistance.~~
- ~~4.) Standards for determining what percentage or amount of rent each program participant must pay while receiving rapid rehousing assistance.~~
- ~~5.) Client termination policies and procedures.~~

Article VI – Collaborative Applicant and HMIS Lead

Section 1- Collaborative Applicant

The Collaborative Applicant/fiscal agent (also known as the Administrative Entity) of the LCCoC is the designated legal entity to fulfill the following responsibilities:

- 1.1 HUD Responsibilities of the Collaborative Applicant:
 - a.) Collects and submits the LCCoC Registration, Consolidated Application and CoC Priority Listing.
 - b.) Applies for LCCoC planning funds on behalf of the LCCoC.
 - c.) Acts on behalf of the LCCoC when applying for HUD grants and is the point of contact with HUD representatives.
 - d.) Collaborative Applicants Additional Responsibilities:
- 1.2) Has a leadership role in the development of the LCCoC Consolidated Application, aligning with the Notice of Funding Availability.
- 1.3) Applies for additional funding as directed by the LCCoC.
- 1.4) Recommends an eligible applicant to manage the LCCoC HMIS, which will be known as the HMIS Lead.
- 1.5) Fulfills fiscal responsibilities for the LCCoC planning and related project funds in accordance with HUD requirements (OBM 2 CRF 200), as well as state and non-federal funds, that include, but are not limited to maintain all financial records of related expenses for HUD-required and LCCoC activities, ensure match requirements are fulfilled, provide at least quarterly financial reports to the LCCoC Executive Committee and General Members,

contract with all LCCoC awarded Request for Proposals (RFP) and execute and oversee fulfillment of contracts as directed by the LCCoC.

1.6) Make available LCCoC records to the public, by written request, within seven to ten working days. The Collaborative Applicant representative will inform the Executive Chair of public disclosure requests.

Section 2 –Homeless Management Information System (HMIS)

The HMIS Lead is the legal entity that has been designated by the LCCoC in accordance with the Federal Homeless Emergency Assistance and Rapid Transition to Housing Continuum of Care Program (24 CFR 578) to operate the LCCoC Homeless Management Information System on its behalf. The LCCoC Executive Committee will vote to approve the HMIS Lead services. The HMIS Lead agency will work with the LCCoC to assist in following all U.S. Department of Housing and Urban Development regulations and protocols. The HMIS Lead will assist the LCCoC with annual reports and will consult with the LCCoC on annual updates made to this Governing By-Laws.

Article VII - General Items Pertaining to the LCCoC Executive Committee, Members and Standing Committees

Section 1- Meetings

Regular meetings of the General Membership with published agendas will occur at least four times a year. Meeting agendas will be published at least 72 hours before the regular meeting and will be posted on the LCCoC Website, www.lakecoc.org. Currently monthly meetings are held the first Thursday of every month at 3:00pm. Meetings for 2022 will be held virtually, until such time that we can meet in person. Special meetings may be called by the Chair.

The Executive Committee will meet monthly, and the Standing Committees and Work Groups will meet as needed. Meeting notices will be placed on the LCCoC website.

Section 2 – Quorum

A minimum of nine members will constitute a quorum for the transaction of business at any General Membership meeting. A minimum of ~~five~~ **three** members will constitute a quorum for the transaction of business at any committee meeting.

Section 3 – Absenteeism

Regular attendance is expected for all LCCoC members. If a member has missed 3 meetings in a row, the Administrative Entity will reach out via email to check on your membership status. If a member has missed 4 meetings in a row without contact, general membership may be revoked with a 2/3rds vote of members present at the General Meeting.

Section 4 – Voting

At General Membership and Executive Committee meetings, business items may be decided by arriving at a consensus. If a vote is necessary, all votes will be by voice, hand, or ballot as determined by the majority in attendance. A simple majority is needed to pass a business item,

to vote on members, and to elect Executive Committee members. A two-thirds majority will be required to approve the Governing By-Laws. No member may vote on any item which presents a real or perceived conflict-of-interest.

Only one (1) representative from each organization may vote on behalf of that organization, based on written authorization from the organization (membership application form). Each organization shall indicate in writing the names of the persons, in priority order, who may represent the organization, as an alternate voting member.

To vote at a General Membership meeting the member/organization must have been in attendance the previous meeting. The LCCoC Secretary will keep records of approved voting members/organizations for each General Membership meeting. The LCCoC Secretary will keep records of any business items that were voted on and who voted in the LCCoC minutes.

General Members will approve minutes, vote for General Members and Executive Committee Members, and approve the annual Governing By-Laws. The Executive Committee will vote on, and be the final decider for LCCoC business items, which include the HMIS contract, professional consultant contracts, applying for and distributing grant funding, and any other related general business for the LCCoC.

Proxies – Section 5

The use of proxies for the purposes of voting at the General Membership and Executive Committee meetings is not allowed. Proxy votes by organizational representatives are allowed at standing committee meetings when the voting representative is not present.

Conflict of Interest – Section 6

All LCCoC General Members and Executive Committee members must declare any conflict of interest they or their organizations have on any voting issue. Organization and community-at-large members are required to excuse themselves from voting on any issue in which they, or their organization may have a financial interest.

Community-at-Large and organization members must sign an acknowledgment of the LCCoC Conflict of Interest policy on the application for the LCCoC, in order to participate in the LCCoC activities and functions, including voting.

The entire LCCoC Conflict of Interest Policy is posted on the LCCoC website, www.lakecoc.org.

Standard of Conduct – Section 7

Standards of conduct for all LCCoC General Members and Executive Committee members include demonstrating the highest standards of ethical conduct including respecting one another by refraining from distractions, interruptions, rudeness, and brash behaviors that are even perceived as such by another and accusing others in verbal and written communications that are unnecessary, undeserved, and unfounded; and who will demonstrate exemplary leadership in public settings on behalf of the LCCoC.

Failure to act in accordance with the standards of conduct of the CoC and/or failure to act in a positive respectful manner on any matter related to the CoC will be grounds for revoking CoC membership and/or removal from Executive Committee (if elected) by a 2/3rds vote of all voting members.

Grievance Process – Section 8

The Lake County Continuum of Care is committed to addressing problems as they arise in a transparent, prompt, and fair manner. Complaints and grievance ~~should be addressed to the LCCoC Chairperson, in writing, and will be responded to within seven to ten working days.~~ procedures are defined in our Grievance Policy. The policy is posted at LCOC.org.

Non-Discrimination – Section 9

~~It is the policy and commitment of the LCCoC that it does not discriminate because of race, age, gender, color, national origin, physical or mental disability, marital status, sexual orientation, military status, or religion in any of its activities or operations. These activities include but are not limited to: hiring and firing of staff, selection of volunteers, members or vendors.~~

The LCCoC is committed to providing equal opportunity for all members, extended agency members and individuals served. All LCCoC activities, projects and practices shall not discriminate on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual The LCCoC is committed to providing equal opportunity for all members, extended agency members and individuals served. All LCCoC activities, projects and practices shall not discriminate on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status, nor shall they discriminate unlawfully against any employee or applicant for employment because of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, age, sex, gender, gender identity, gender expression, sexual orientation, or military and veteran status; the perception of any such characteristic, or association with an individual or group with one or more actual or perceived characteristics, such as the LGBTQ+ community.

Non-discrimination statement for Grantee Applications

Sponsor will not deny the benefits of this grant from or discriminate against any person on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status, nor shall they discriminate unlawfully against any employee or applicant for employment because of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status. Sponsor shall insure that the evaluation and treatment of employees and applicants for employment are free of such discrimination. Sponsor will comply with the provisions of the Fair Employment and Housing Act (Gov. Code §12900 et seq.), the regulations promulgated thereunder (Cal. Code Regs., tit. 2, §11000 et seq.), the provisions of Article 9.5, Chapter 1, Part 1, Division 3, Title 2 of the Government Code (Gov. Code §§11135-11139.5), and the regulations or standards adopted by the awarding state agency to implement such article. Sponsor shall permit access by representatives of the Department of Fair

Employment and Housing and the awarding state agency upon reasonable notice at any time during the normal business hours, but in no case less than 24 hours' notice, to such of its books, records, accounts, and all other sources of information and its facilities as said Department or Agency shall require to ascertain compliance with this clause. Sponsor shall give written notice of their obligations under this clause to labor organizations with which they have a collective bargaining or other agreement. (See Cal. Code Regs., tit. 2, §11105.)

Access for Individuals with Disabilities

The Lake County Continuum of Care will work with individuals with disabilities providing equal opportunity to participate in LCCoC activities and services. These services will include meeting rooms in compliance with the Americans with Disabilities Act or allowing virtual connections, taping meetings and large printed materials. Reasonable notification should be given before any LCCoC activity.

The Lake County Continuum of Care is committed to providing inclusive and welcoming environments for all members, staff, clients, volunteers, and agency sponsors. If anyone believes they have been discriminated against, you can file a complaint at Lakecoc.org using the Grievance Form.

Communications

Lake County Continuum of Care will provide effective communication to the public. The General Membership public meeting's agendas and minutes are posted on the LCCoC Website at Lakecoc.org. All governing documents and notices of application for funding (NOFA) can be translated upon request. The LCCoC will provide translation support services by arrangement, and establishing good communication practices will help us assist the community.

We are committed to providing an inclusive and welcoming environment for all members of our staff, clients, volunteers, and vendors.

We, the undersigned, are the initial Executive Committee of the Lake County Continuum of Care and we consent to, and hereby do, adopt the foregoing Governing By-Laws, consisting of the preceding pages, as the Governing By-Laws of this LCCoC organization.

Adopted and Approved by the Executive Committee on this _____ day of _____ in the year of _____

Chair: _____

Vice Chair: _____

Lived Experience Homeless Representative: _____

HMIS & Coordinated Entry Chair: _____

Point in Time Chair: _____

Strategic Planning Chair: _____

Performance Review Chair: _____

Grant Selection Chair: _____

Interfaith Chair: _____

Housing Navigator Chair: _____

Equity Advisory Committee: _____

Attest: _____

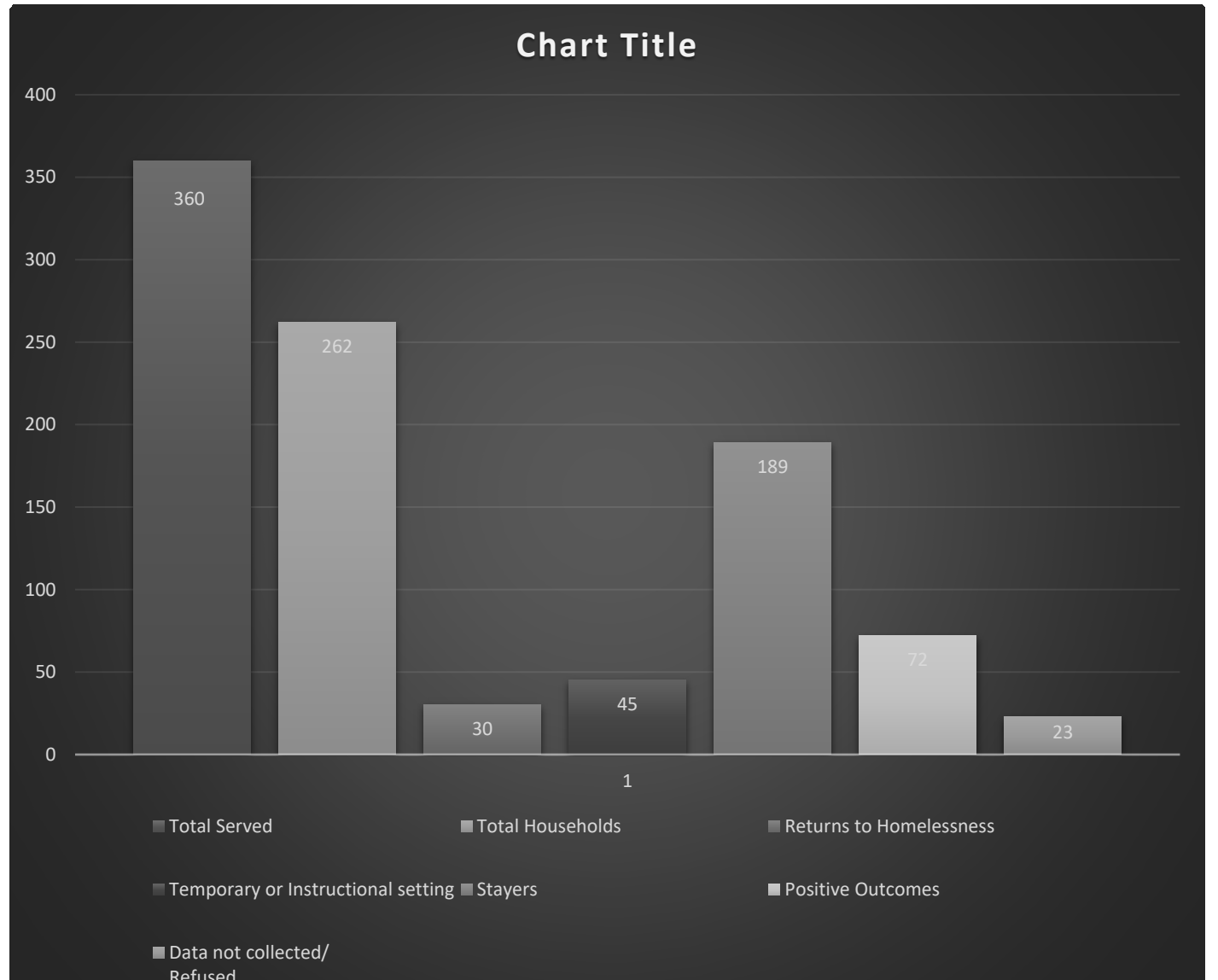
Secretary, Lake County Continuum of Care

LCCoC HMIS Data

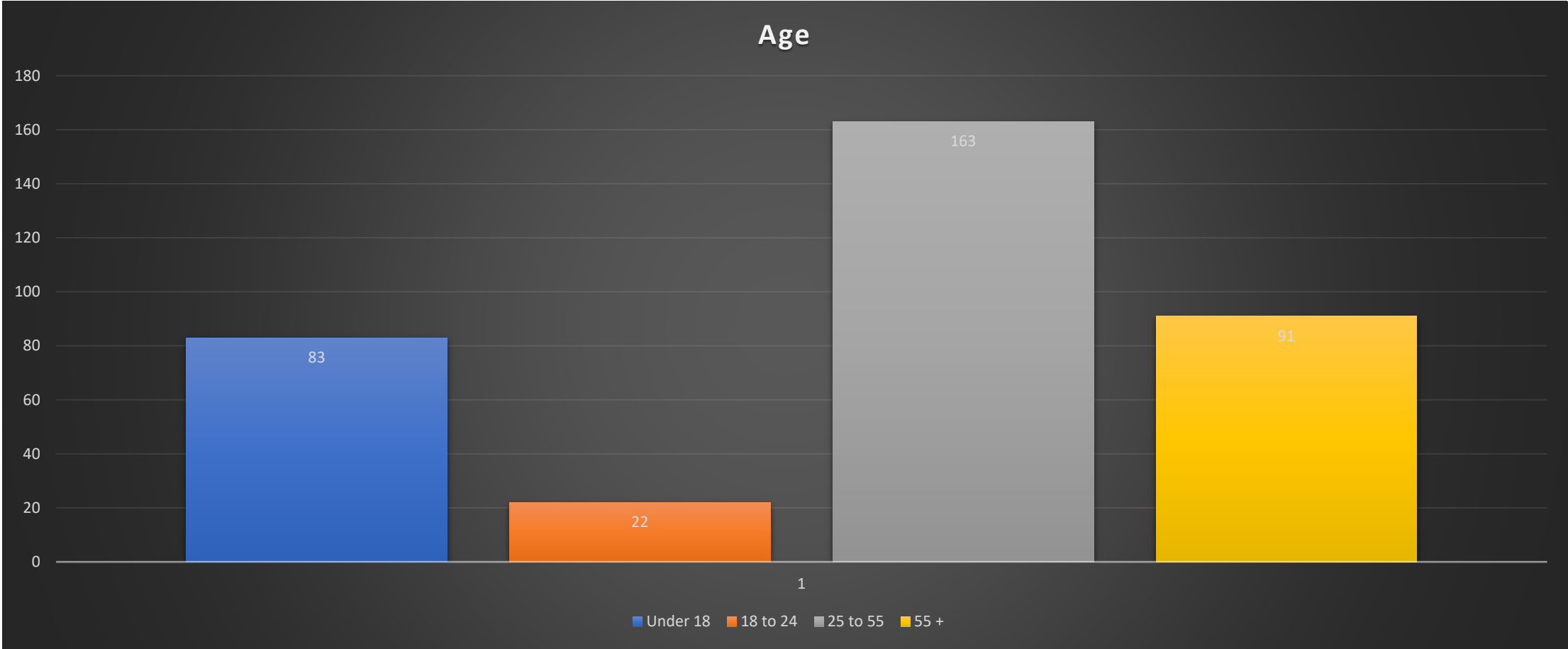
FY 2022-2023



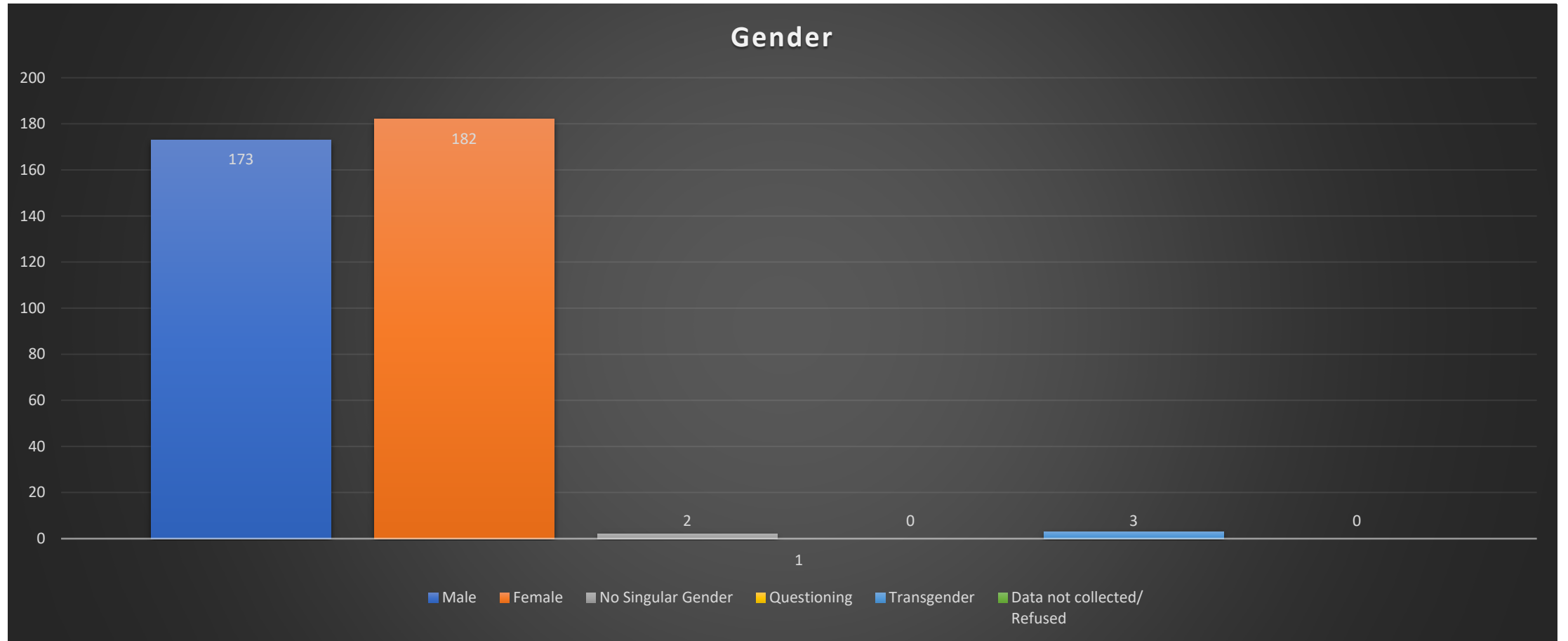
Data Totals



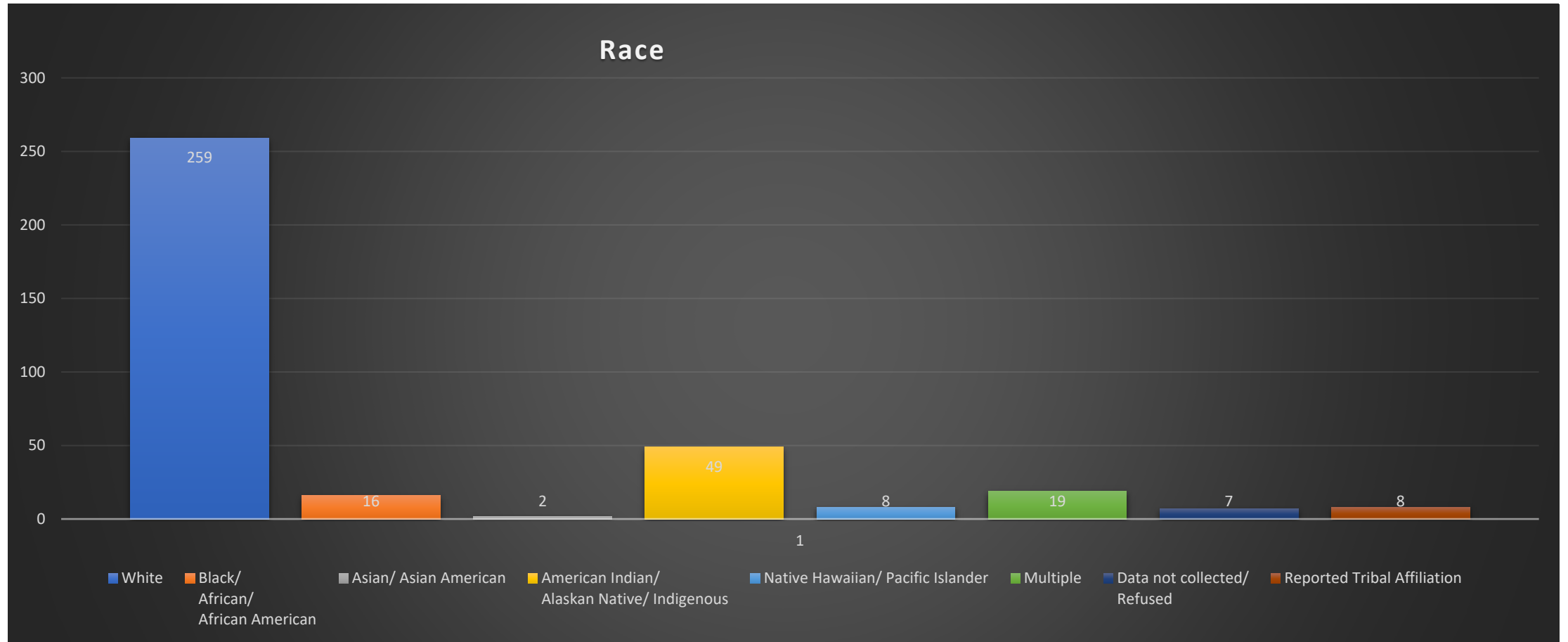
Age



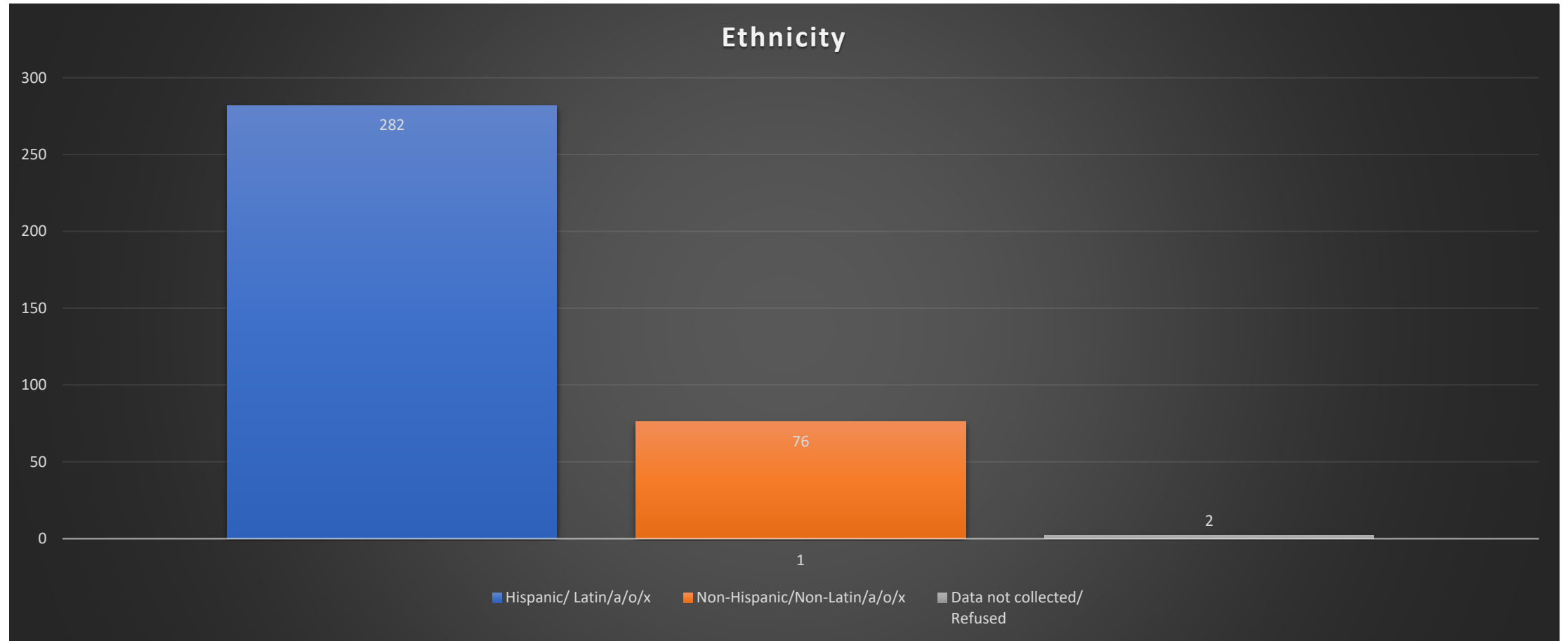
Gender



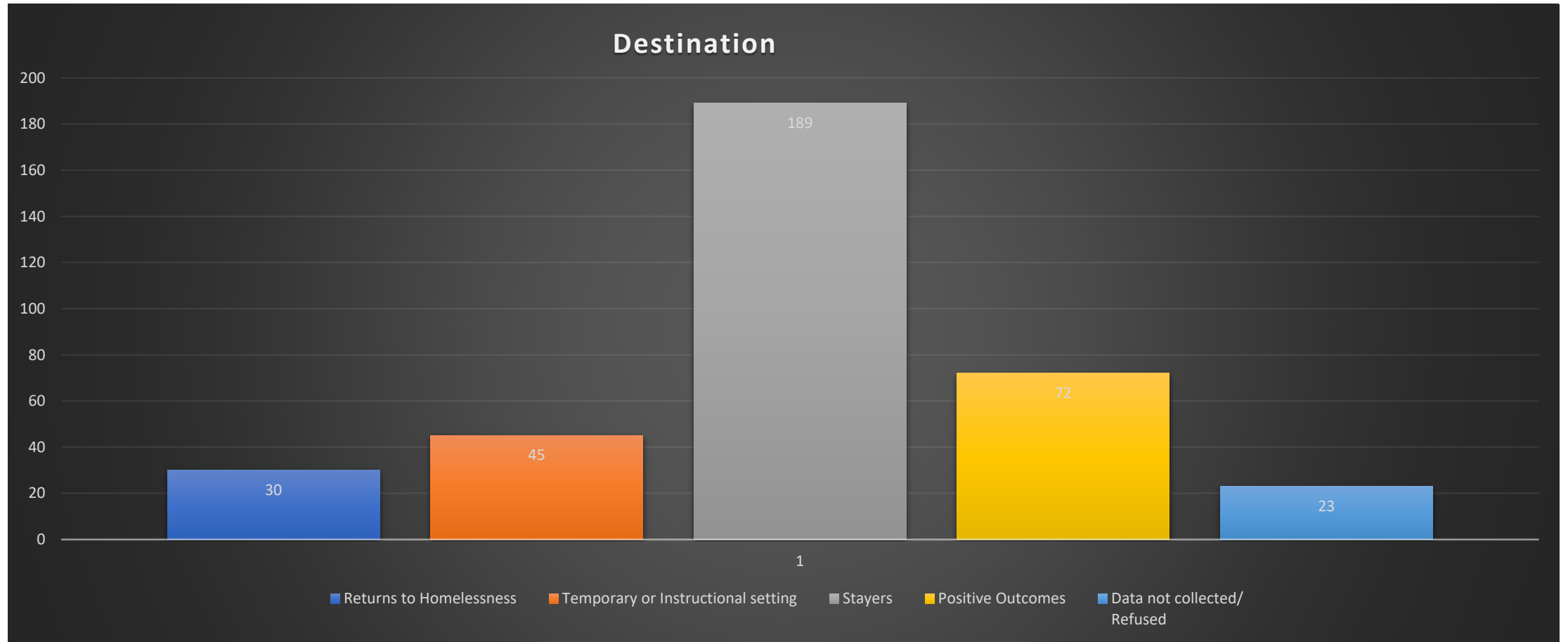
Race



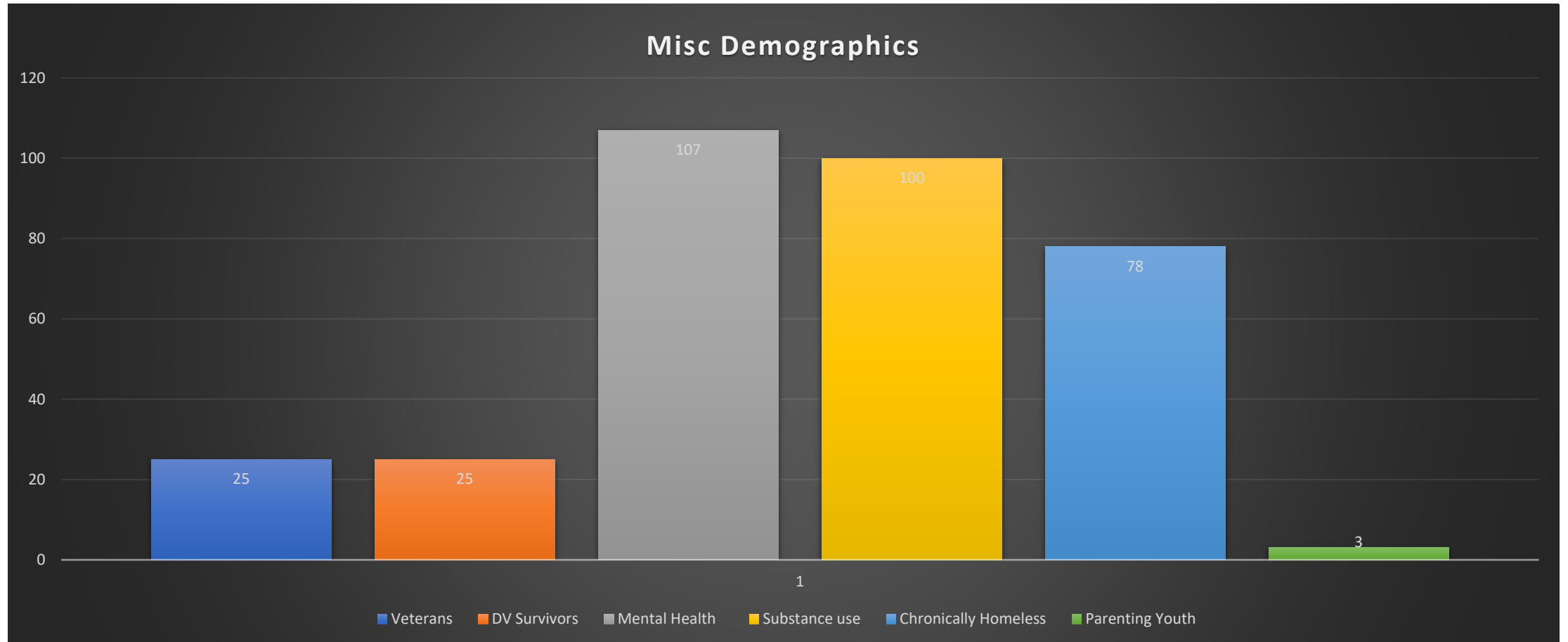
Ethnicity



Exit Destination



Misc. Demographic Information



HUB
All

Agency
All

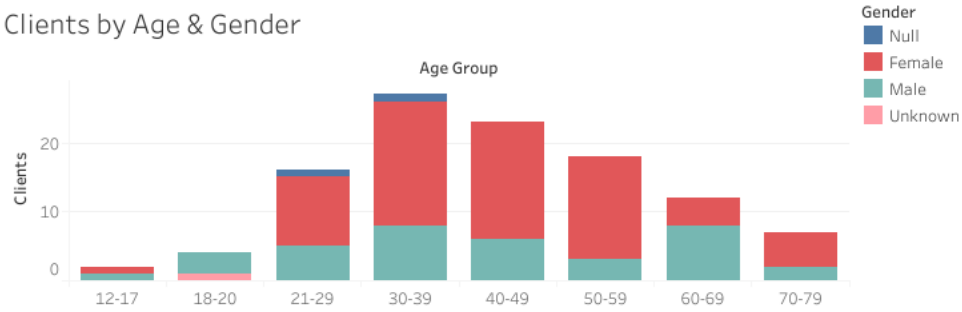
Program
All

Type
Adult

Active Date
All values

Total Clients: 109

Clients by Age & Gender



Clients with NULL Race

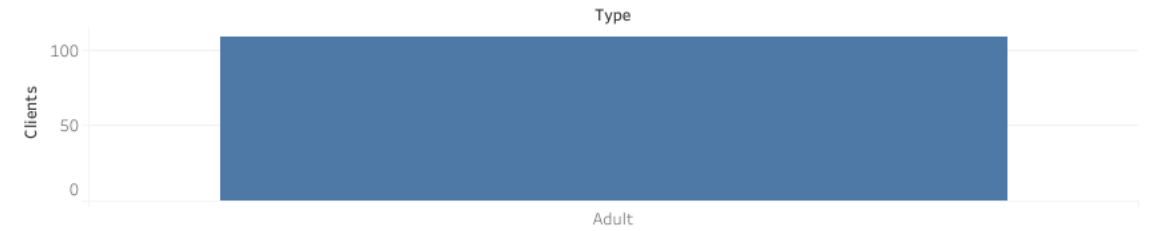
Clients with NULL Ethnicity

Clients with NULL Income

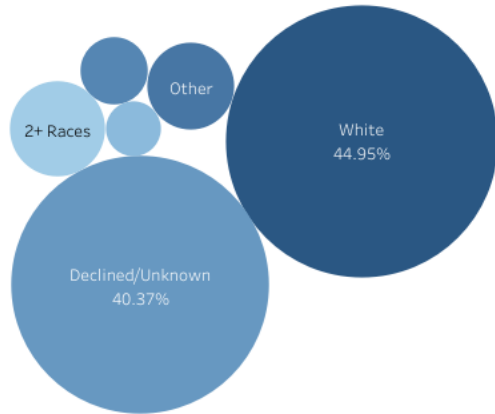
37

66

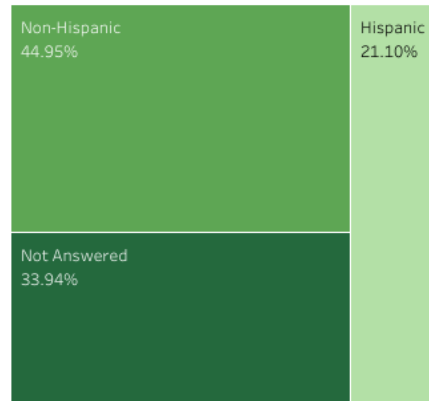
Client Type



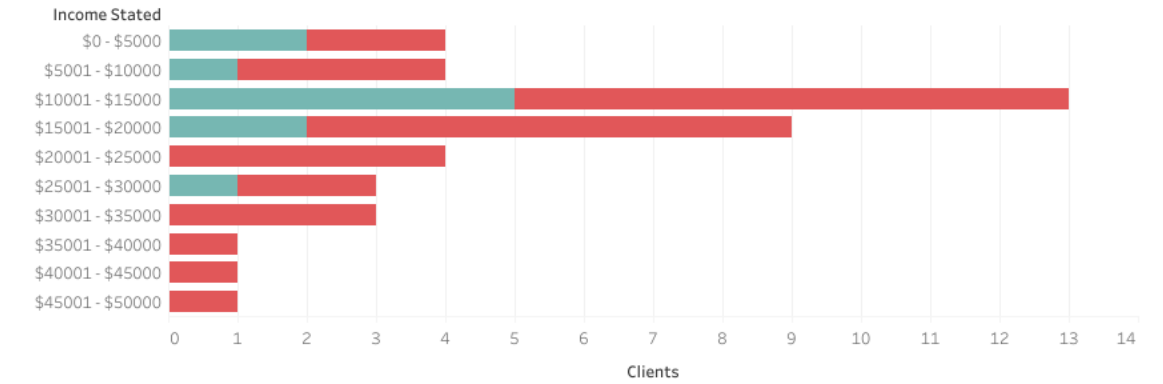
Client Race Distribution



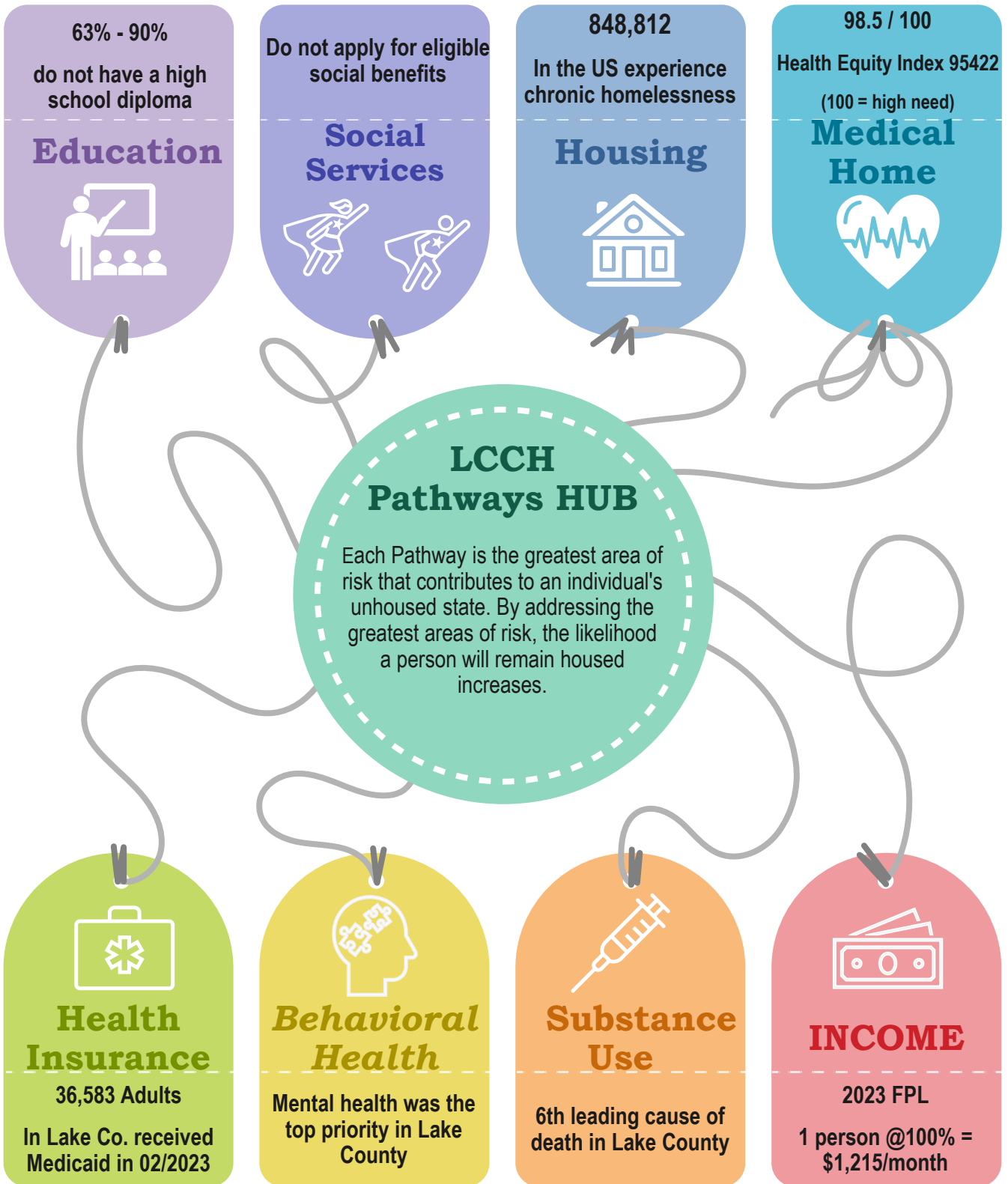
Client Ethnicity Distribution



Clients by Income & Gender



People Experiencing Homelessness...



Lake County Community HUB Metrics

Discussion Items:

- Review and Discuss Metrics.

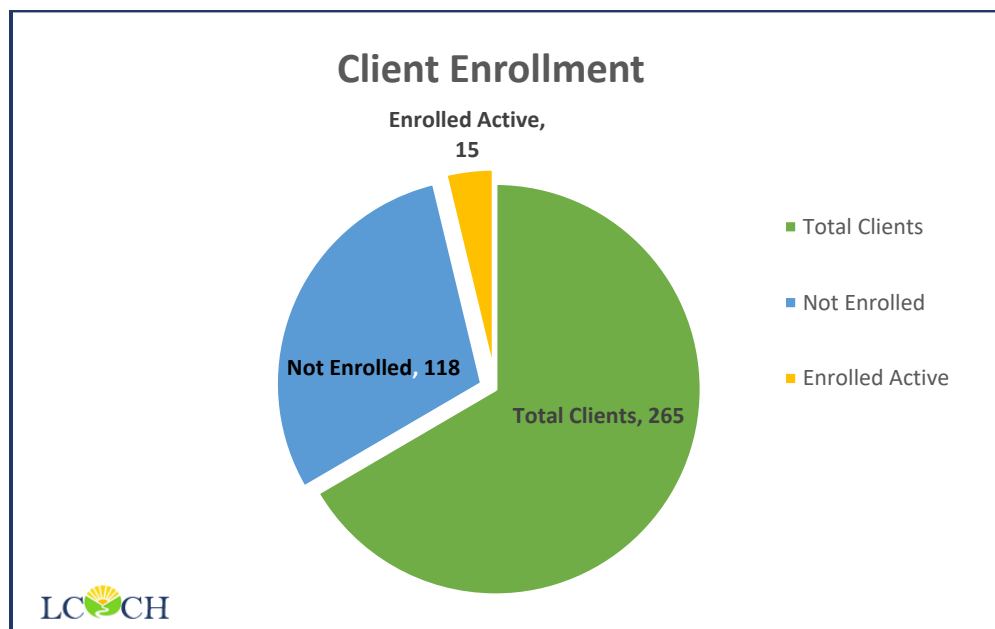
Metrics Reporting:

- Client Enrollment
- Client Demographics
- Completed Client Profile ($\leq 90\%$)
- Initial Adult Checklist
- Pathways
- Tools

Lake County Community Hub Top 5 Pathways (areas of risk) Monthly Metrics:

- Behavioral Health
- Housing
- Health Insurance
- Medical Home
- Income (Social Services Pathway)

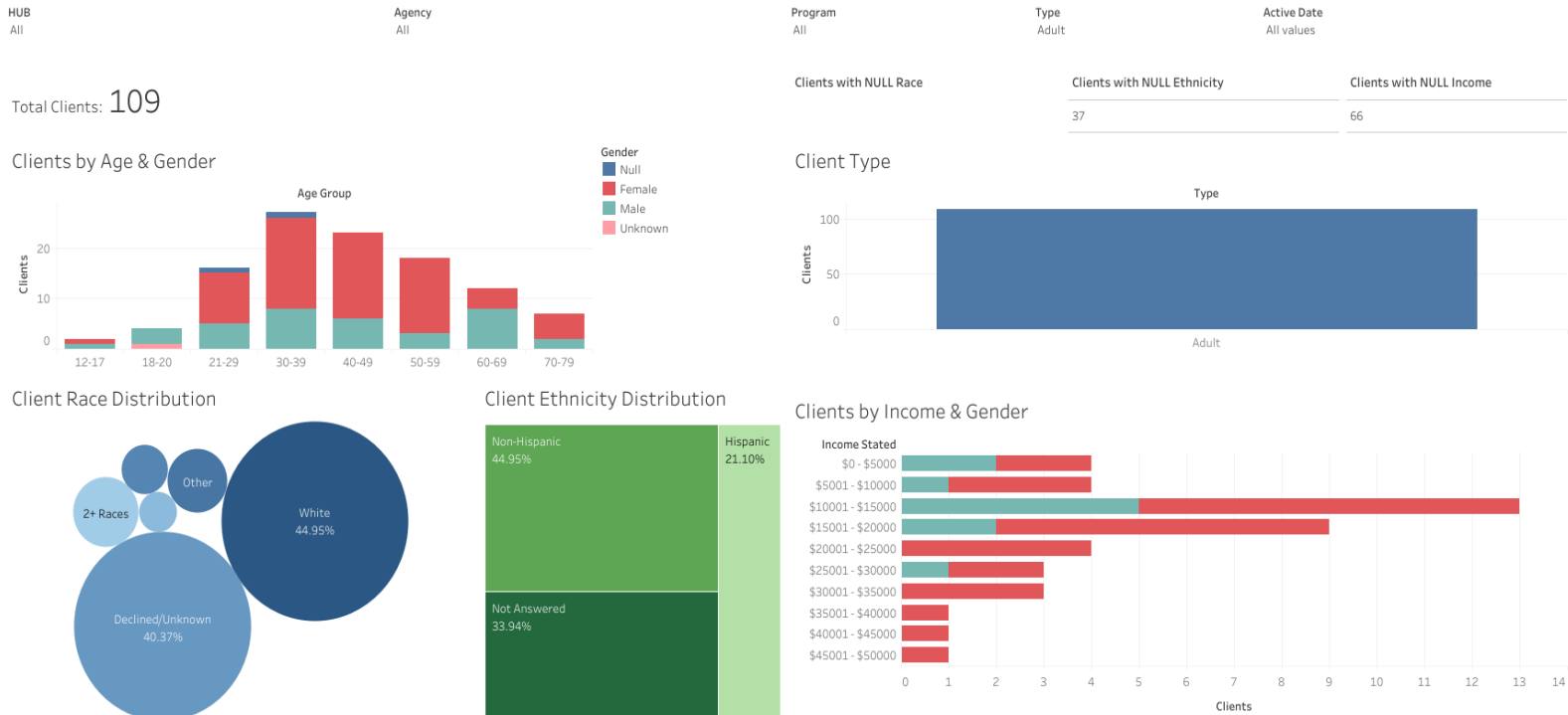
Client Enrollment:



- **Enrollment:**

- Total Clients with profiles in the Pathways Hub are 265; of those 265, 118 are not enrolled and 15 are actively engaged and working with a case manager or CHW.
- Working with CBO's to transition clients from "assigned" to "enrolled".

Client Demographics:



- Client Demographics:

- **Gender & Age**

- There are more female than male unhoused in the following age groups ages 21-59 and 70-79.
- Ages 12-17 male and female are equally distributed.
- Ages 18-20 and 60-69 males have a higher incident of being unhoused.
 - ✓ Data discrepancies include missing or incomplete data indicated as "null" or "unknown". Educating end users, the importance of through and reliable data. **HUB to review with CBO leadership and during weekly trainings.**

- **Client Type**

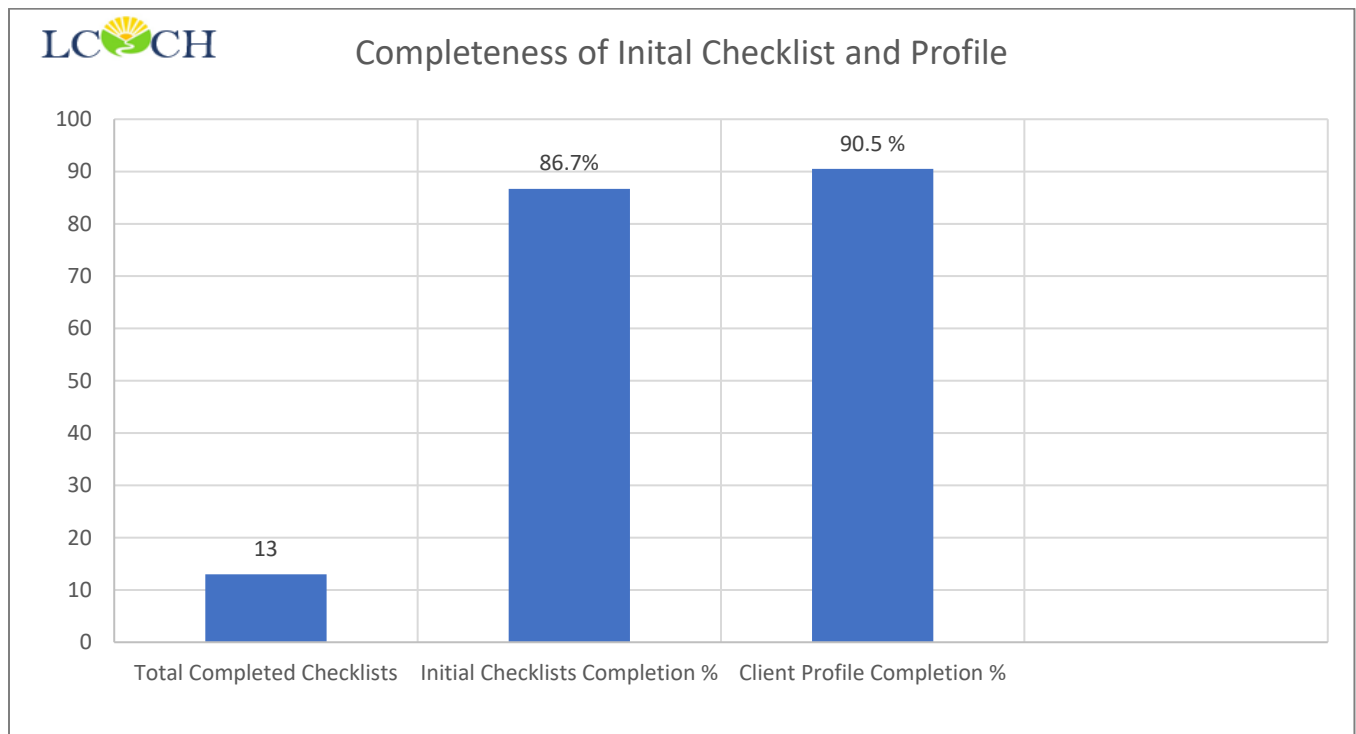
- Currently our client type is **ADULT**.

- **Client Race Distribution**

- There are multiple errors in the data:
 - ✓ White = 44.95%
 - ✓ Declined/Unknown= 40.37%
 - ✓ Indicates there are data issues. I would not expect to see the Declined/Unknown to be as high at 40.37%. **Hub to review with CBO Leadership and End Users during weekly training(s).**

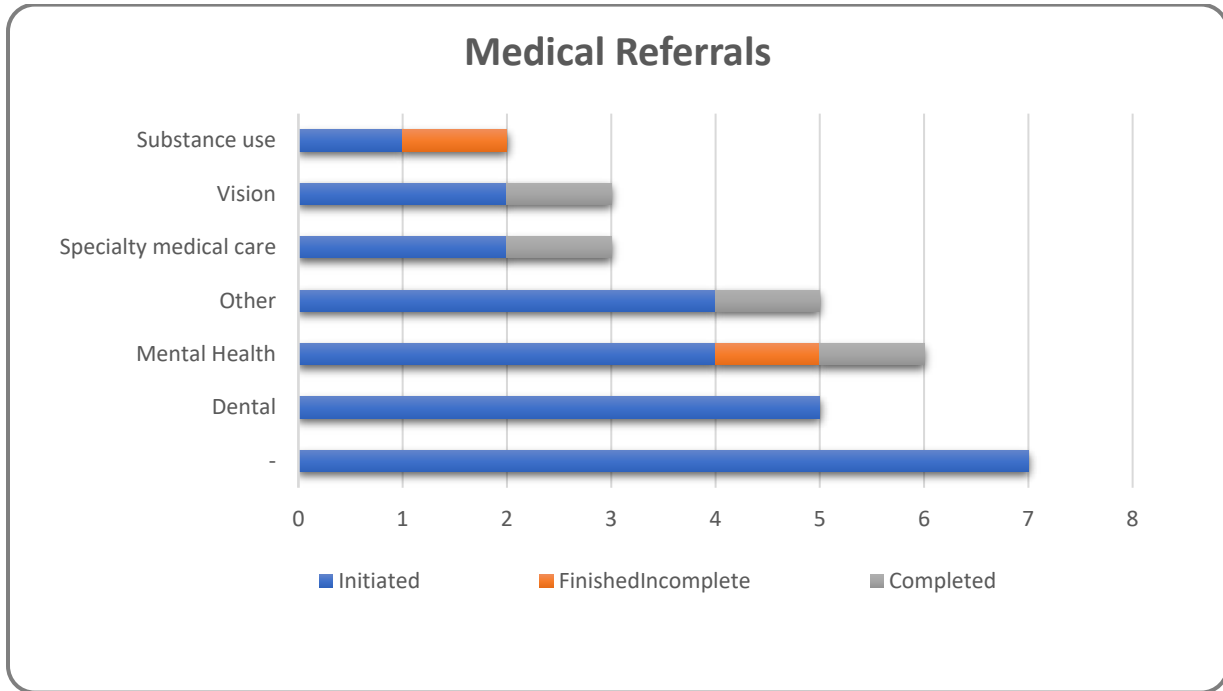
- **Client Ethnicity Distribution**
 - Multiple errors
 - ✓ Non-Hispanic=44.95%
 - ✓ Hispanic=21.10%
 - ✓ Not Answered=33.94%
 - Indicates there are data issues. I would not expect to see the Not Answered as high Self-declared income range \$0-\$5k are equally distributed between men and women
 - Every other income range there are more women than men at the income levels
 - ✓ **HUB to review with CBO Leadership and end users during weekly trainings**
- **Clients by Income & Gender**
 - income in the following income ranges: \$20K-\$25K, \$35K-\$50K.

Client Profile Completeness =<90%:



- **Total Completed Checklists:**
 - 13 Adult Checklists completed
 - 86.7% of enrolled clients have a completed adult checklist.
 - The completeness of client profiles is 90.5%.

Client Medical Referrals:



- **Client medical referrals by category**

- Substance Use
 - ✓ One referral initiated and finished incomplete
- Vision
 - ✓ Two referrals initiated, one completed, and one remains active
- Specialty Medical Care
 - ✓ Two initiated, one completed, and one remains active
- Other
 - ✓ Four initiated, one completed, and three remain active

Client Social Service Referrals:

Social Service Referral Categories	Initiated Soc Svc	Completed Soc Svc	Finished Incomplete Soc Svc
Clothing Assistance	3	0	1
Education Assistance	2	0	2
Financial Assistance	0	0	0
Food Assistance	5	2	1
Housing Assistance	18	6	0
Insurance Assistance	1	1	0
Job/Employment Assistance	2	2	0
Legal Assistance	5	1	0
Other	3	2	0
Transportation Assistance	4	3	0
Utilities Assistance	2	0	0
Grand Total	45	17	4

- **Client Social Service Referrals by Category**

- ✓ 45 referrals initiated
- ✓ 17 completed
- ✓ 4 incomplete
- ✓ 24 are referrals are current and active

Client Documentation:

Document Type	Total by Document Type
ACES	1
Adult	15
Adult Learning	1
Alcohol Screening (AUDIT)	2
Care Intake/Referral	222
Client Discharge	101
Contact	1547
Drug Screening (DAST)	2
Employment	1
Health Insurance	4
Housing	8
Initial Adult	23
Medical Home	13
Medical Referral	26
Medication Assessment	1
PAM	29
PHQ-9	33
Social Service Referral	51
Tobacco Cessation	8
Grand Total	2088

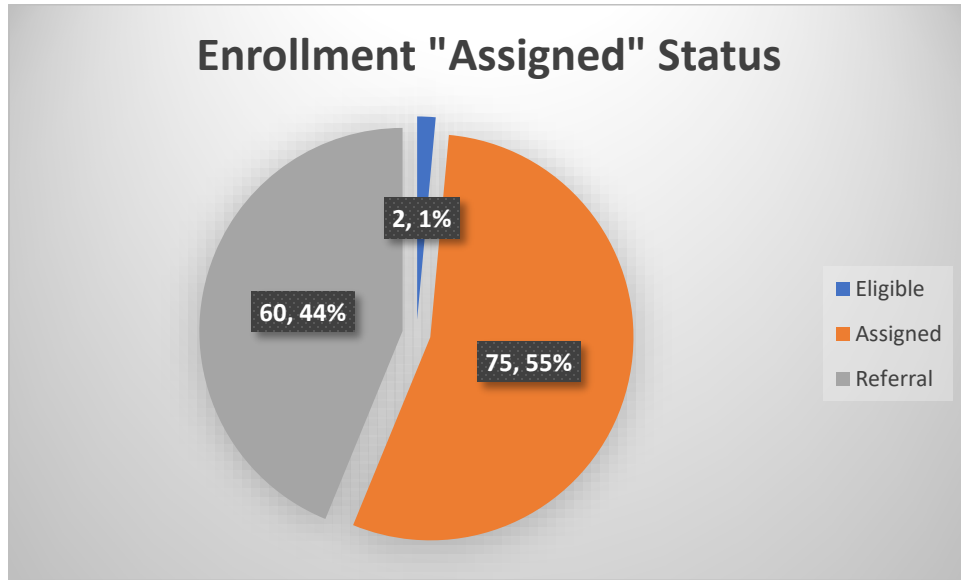
CONFIDENTIAL

- **Documentation Types and Definitions**

- **Definitions**

- ✓ ACES- Early childhood trauma screening tool
- ✓ Adult Checklist-Helps to determine areas of risk (pathways) for an individual based on how questions are answered. This is given subsequent to the Initial Adult Checklist.
- ✓ Adult Learning- Pathway to help client with enrolling in college/training program.
- ✓ Alcohol Intake (AUDIT)- Screening tool to determine if the client potentially has an issue with ETOH consumption.
- ✓ Care Intake/Referral- Referral information into the HUB.
- ✓ Client Discharge-Documents specifics around the reason a client was d/c
- ✓ Contact Notes- made regarding any communication. The HUB uses this feature when we contact a client or attempt to reach a client
- ✓ Drug Screening (DAST)-substance use disorder screening tool
- ✓ Employment- Pathway to assist with those looking for employment
- ✓ Health Insurance – Pathway to assist with obtaining health insurance for an uninsured client.
- ✓ Initial Adult Checklist-Helps to identify areas of risk for an individual. The answers to the questions open pathways and tools to evaluate and have a clear treatment plan for an individual.
- ✓ Medical Home- A pathway to help a client to establish care with a PCP
- ✓ Medical Referral- A pathway to help a client establish specialty care. An example is OB-GYN or a psychiatrist to obtain a diagnosis for a behavioral health disorder
- ✓ Medication Assessment- A pathway to assist a client to have medications reviews by either a pharmacist or health care provider.
- ✓ PAM-Screening tool to determine a client’s ability to take ownership over their own problems. Tools for coaching are available to the case managers case managers. Can be helpful for especially difficult clients/patients with education and engaging the individual in problem solving. Hopefully in the end the responsibility shifts from the case managers/care teams to the client. The final score gauges the overall effectiveness of the program.
- ✓ PHQ-9- Depression screening tool is triggered if the client answers yes to any of the PHQ-2 questions in the Initial Adult Checklist. Based on the responses can help to gauge a person’s risk for suicide, as well as further treatment for depression.
- ✓ Social Service- Catch all pathways for everything from applying benefits to referrals for food, clothing, or legal services.
- ✓ Tobacco Cessation- A pathway to assist with helping a client to stop smoking

Enrollment Status:



- Enrollment Status by Category**

- Eligible – waiting for insurance verification
- Assigned – Assigned to a CBO, ROI is unsigned
- Referral- Referred to the HUB, reaching out via telephone.
 - ✓ Clients in referral status contacted a minimum of once
 - ✓ Populates in Adventist Health Clearlake overall numbers

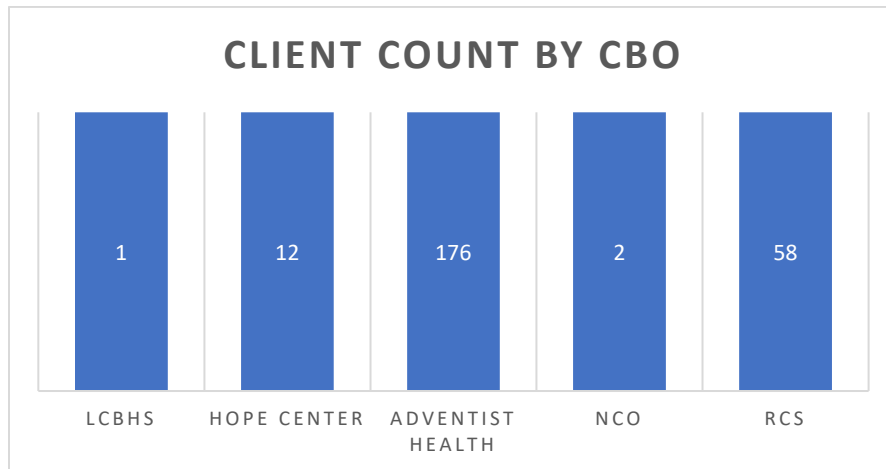
Clients not Enrolled



- **Clients not Enrolled**

- Decline Services – 30 clients declined services
 - Reasons range from client found housing to no reason given.
- Never Enrolled/Closed – 4 Clients
 - CBO’s unable to make contact
- Could not Locate-45 clients
 - Unable to find contact information or a next of kin.
 - The information not available (not in PHP System)
- Ineligible – 20 Clients
 - Reasons range from deceased or moved from Lake County.

Clients by Agency



- **Client Count by CBO**

- Client count includes all statuses (i.e., all enrollment statuses and discharges)
- **LCBHS**
 - ✓ 1 Inactive
- **Hope Center**
 - ✓ 1 Inactive
 - ✓ 11 Active
- **Adventist Health**
 - ✓ 40 Assigned
 - ✓ 37 Referral
 - ✓ 3 Eligible
 - ✓ 5 Enrolled
 - ✓ 91 Inactive
 - **HUB Staff profiles are associated with AHCL.**

- **NCO**
 - ✓ 1 Active
 - ✓ 1 Test Client
- **RCS**
 - ✓ 20 Active
 - ✓ 40 Inactive



JANUARY 26, 2023

POINT-IN-TIME COUNT

STREET OUTREACH EVENT

Point ~ in ~ Time Street Outreach Event

The Point-in-Time (PIT) count is a count of sheltered and unsheltered people experiencing homelessness on a single night in January. (HUD Exchange)

Special Thank You

Ronnie Duncan – Adventist Health Clear Lake for co-organizing

Carrie Manning – Lake County Behavioral Health Services for co-organizing

Kimbralee Guerra – Redwood Community Services for organizing funding for meals

Oscar Campo – Partnership Health for organizing incentive bags

Kerri Allen and Jennifer Ray – Scotts Valley Band of Pomo Indians for dedicated Tribal engagement

Melinda Lahr – Lake County Department of Social Services for organizing volunteers from LCDSS

Nicholas Yamamoto – Lake County Probation for organizing volunteers from probation

Kim Tangermann – Lake County Public Health for organizing health care supports at sites

Special Thank You Site Leads

Lower Lake – Heather Regan - Adventist Health Clear Lake Project Restoration

Kelseyville – Ana Santana - Lake County Office of Education

Lakeport – Mercedes De Los Santos - Redwood Community Services Harbor on Main

Upper Lake – Holly Masterson - Lake County Office of Education

Lucerne/Nice – Holly Goetz - Sutter Lakeside Hospital

Clearlake Oaks – Carrie Manning - Lake County Behavioral Health Services

Middletown – Pastor Shannon Kimbell-Auth - American Red Cross

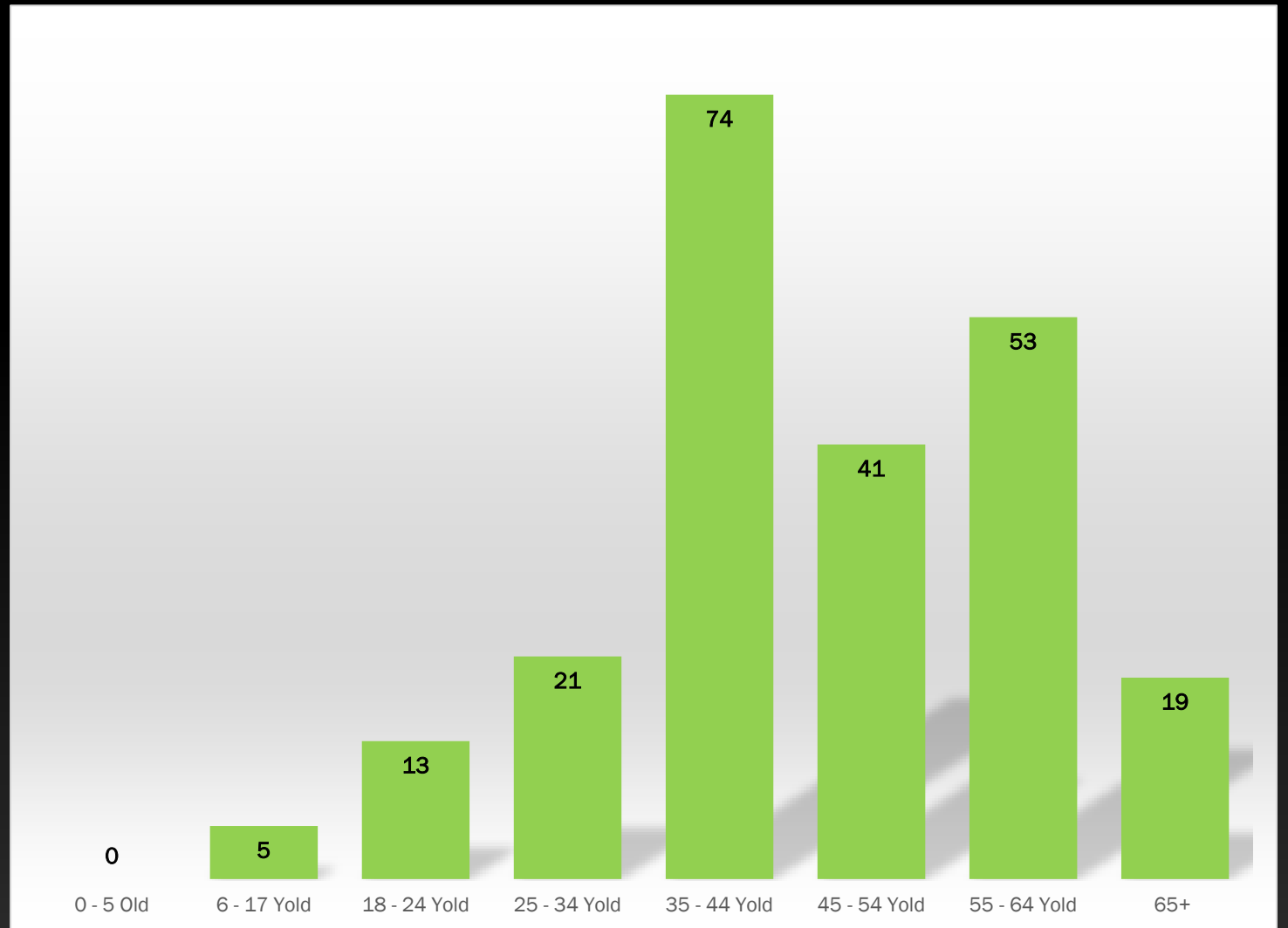
	2023	2022	2021	2020
Total Emergency Sheltered	110	54	25	8
Total Transitional Sheltered	91	26	50	13
Total Unsheltered	290	259	231	336
Totals	491	339	306	357

PIT Count Street Outreach Event Summary

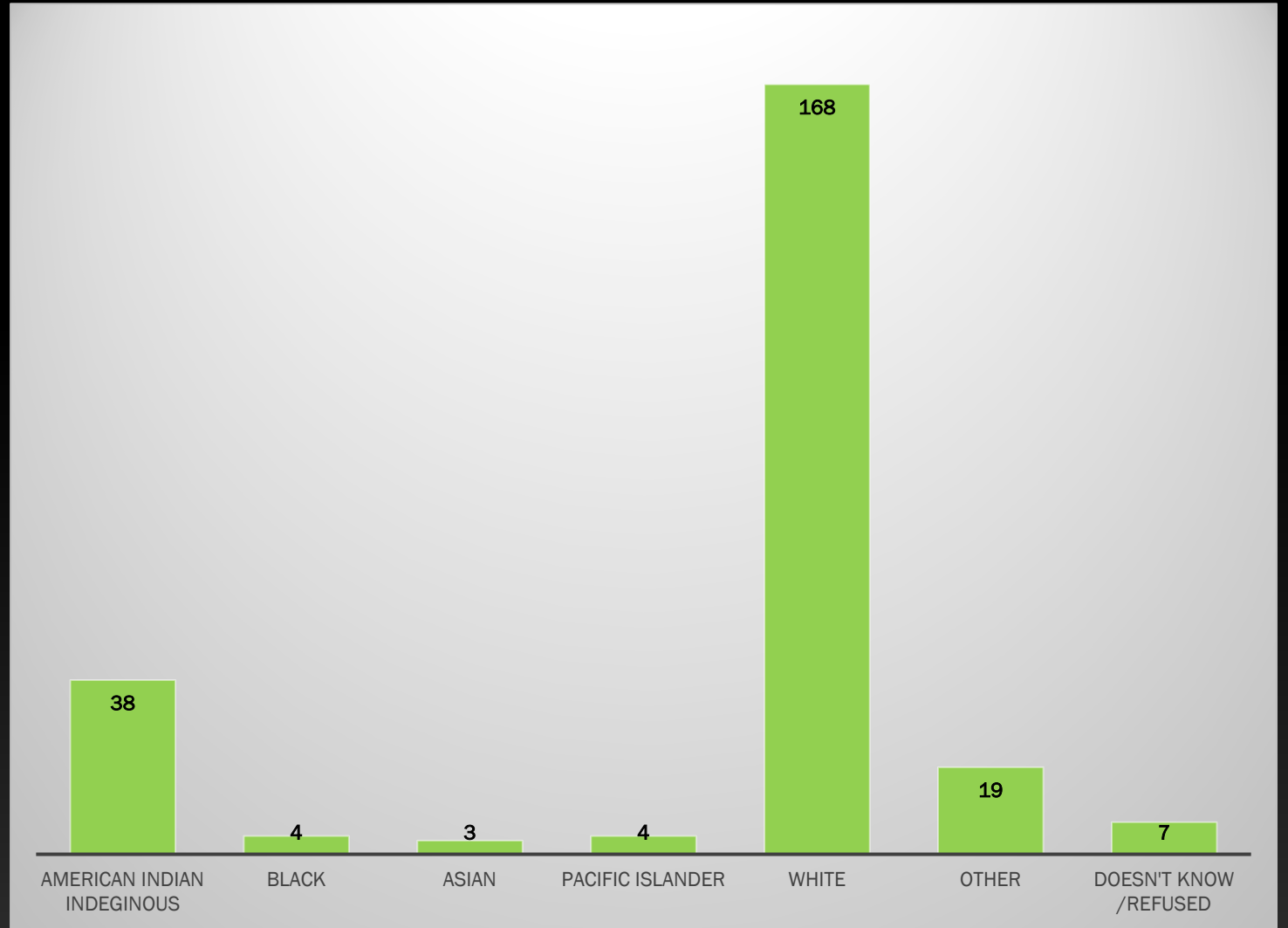
*Totals do not include the Housing Inventory Count

- 2023 Data compiled from HMIS, Counting Us App, and email confirmations from sheltered agency confirmation
- 2020 thru 2022 data pulled directly form the HUD Homeless Data Exchange website.

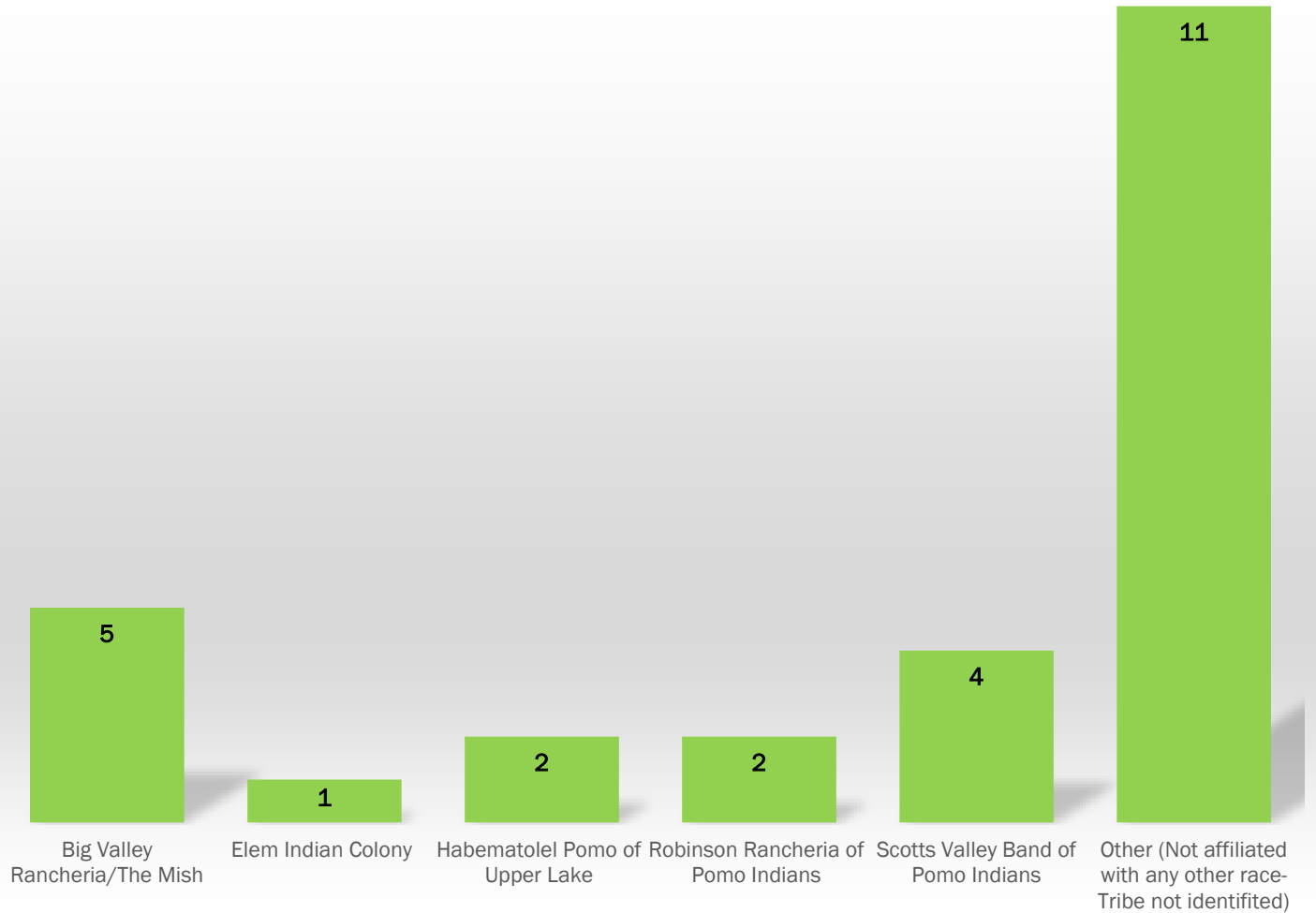
Age



Race



Tribal Affiliation

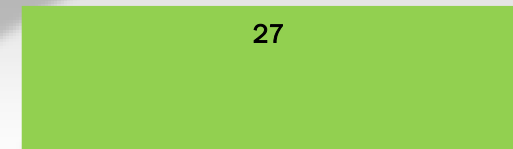


Ethnicity

Oxford Dictionary Definition - the fact of belonging to a particular ethnic group (a group of people that share a cultural tradition) ([ethnicity noun - Definition, pictures, pronunciation and usage notes | Oxford Advanced Learner's Dictionary at OxfordLearnersDictionaries.com](#))

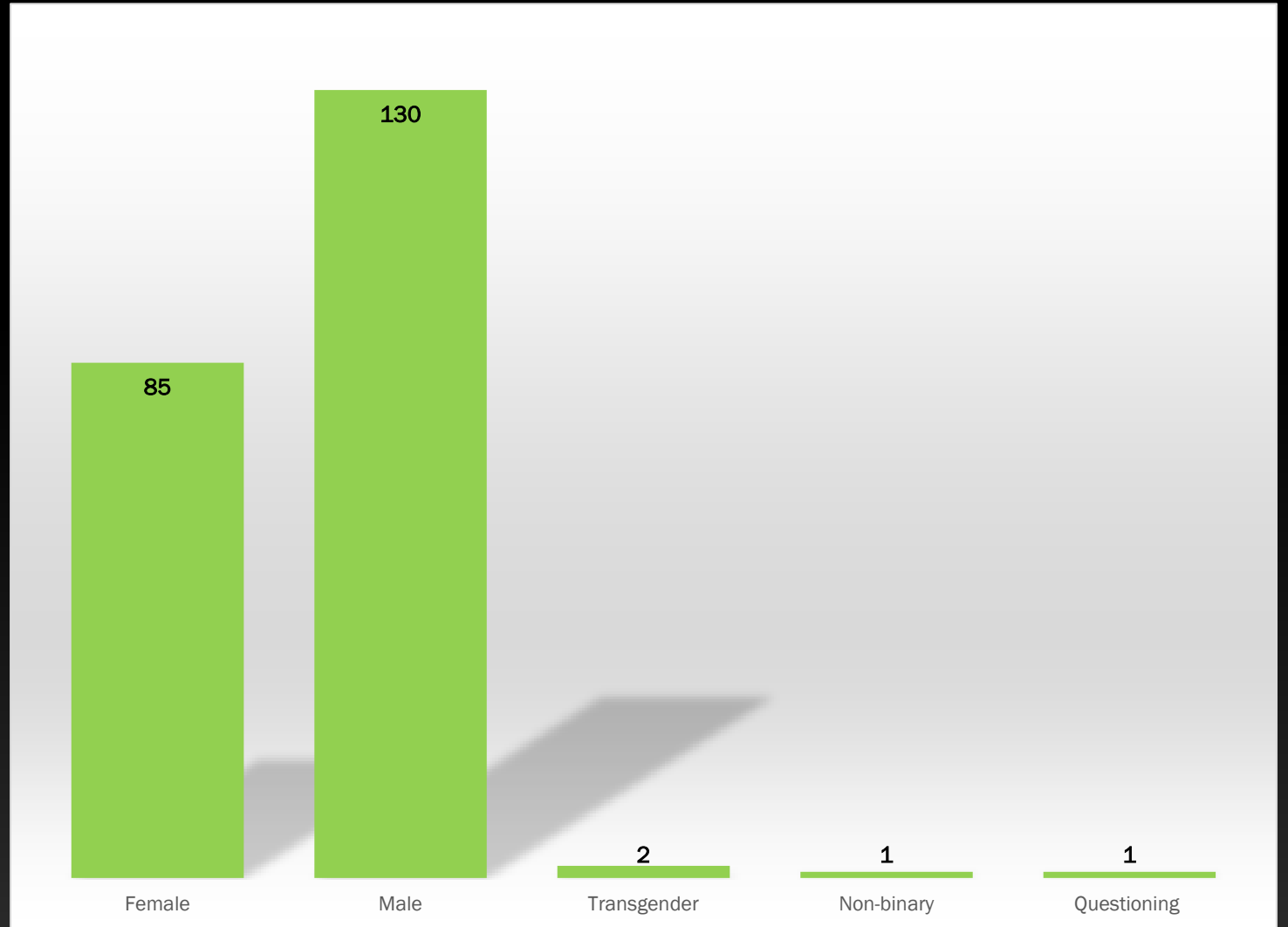


Non-Hispanic /Non-Lati(o) (a) (x)

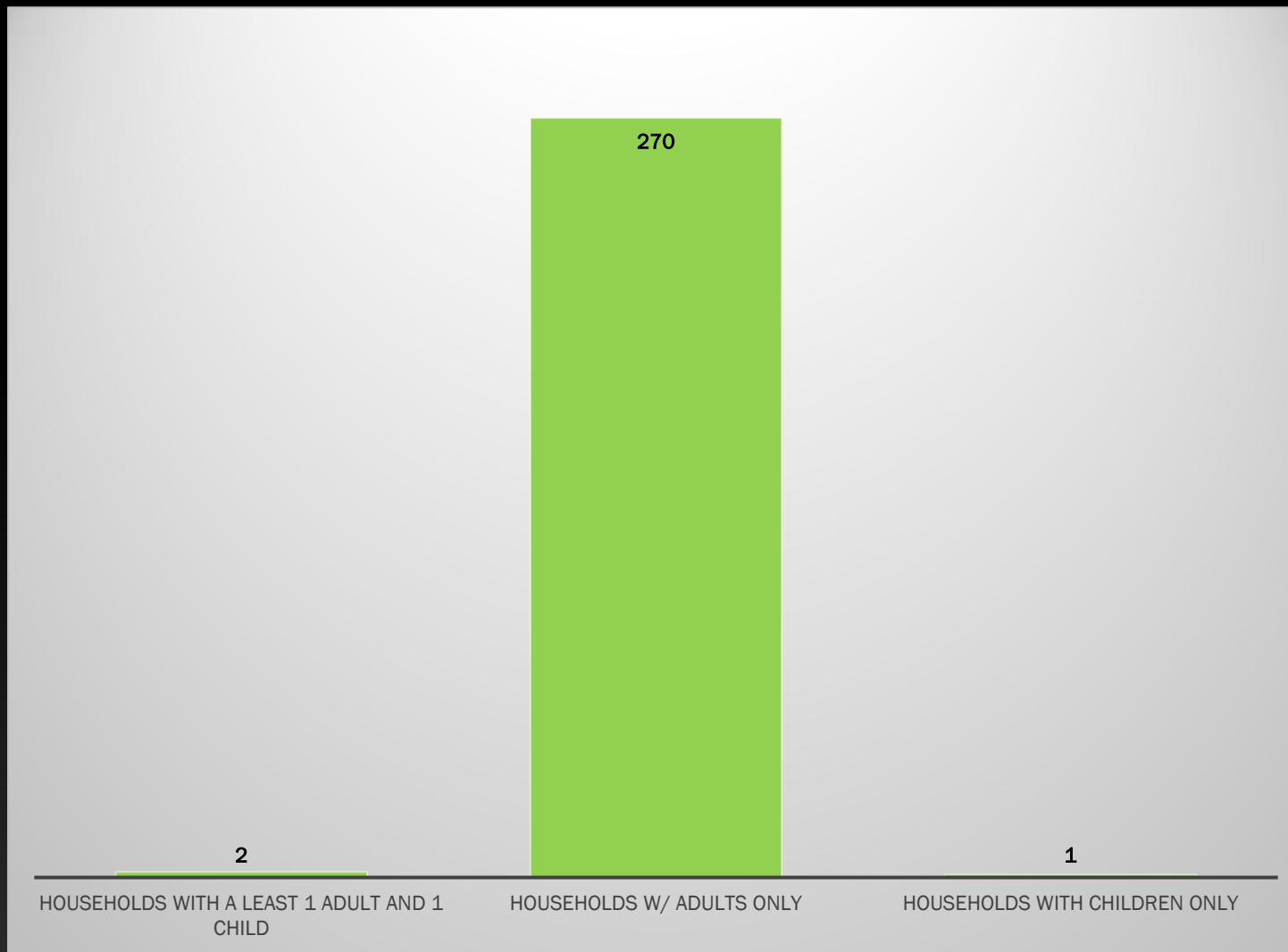


Hispanic Lati(o) (a) (x)

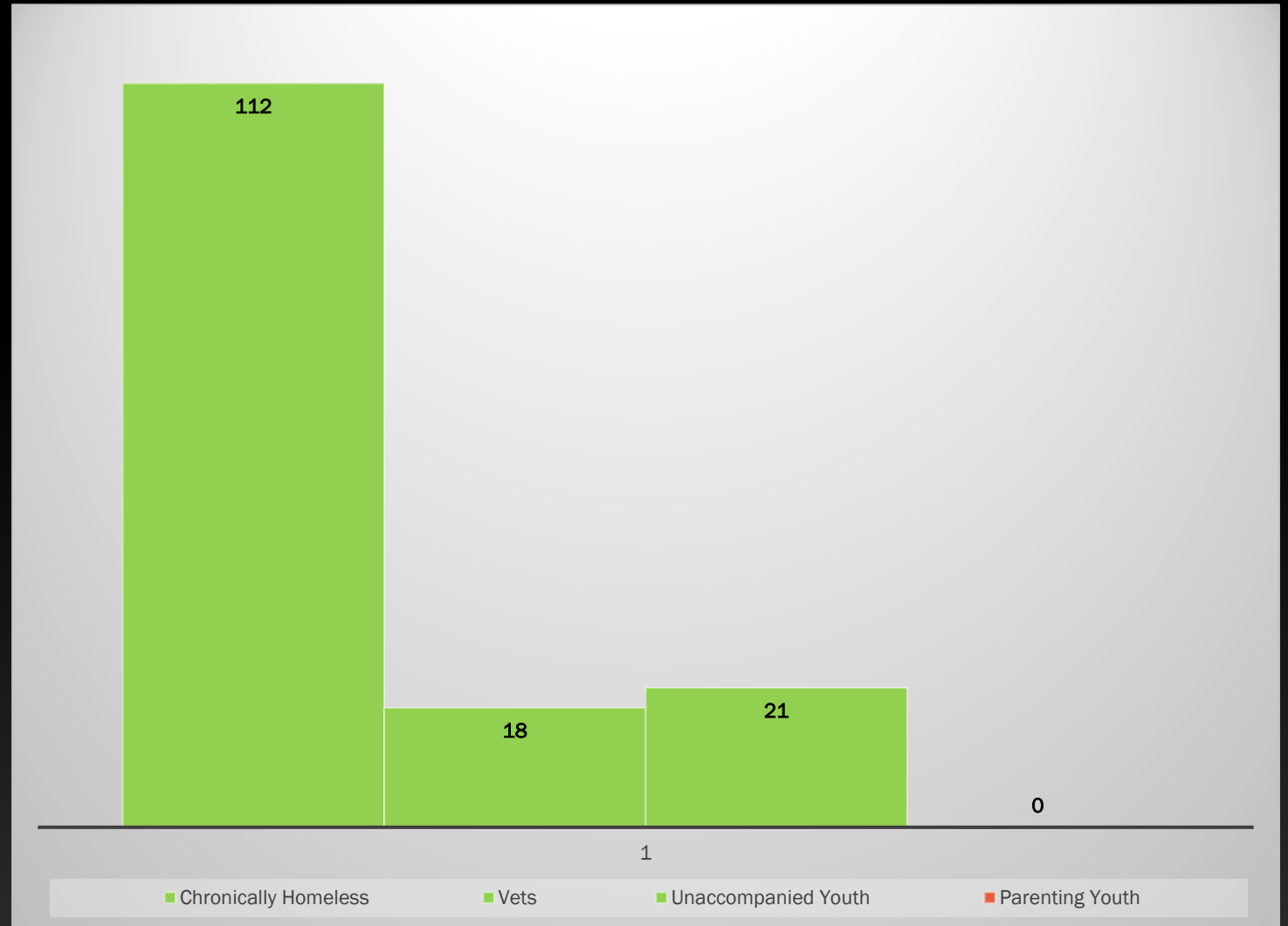
Gender



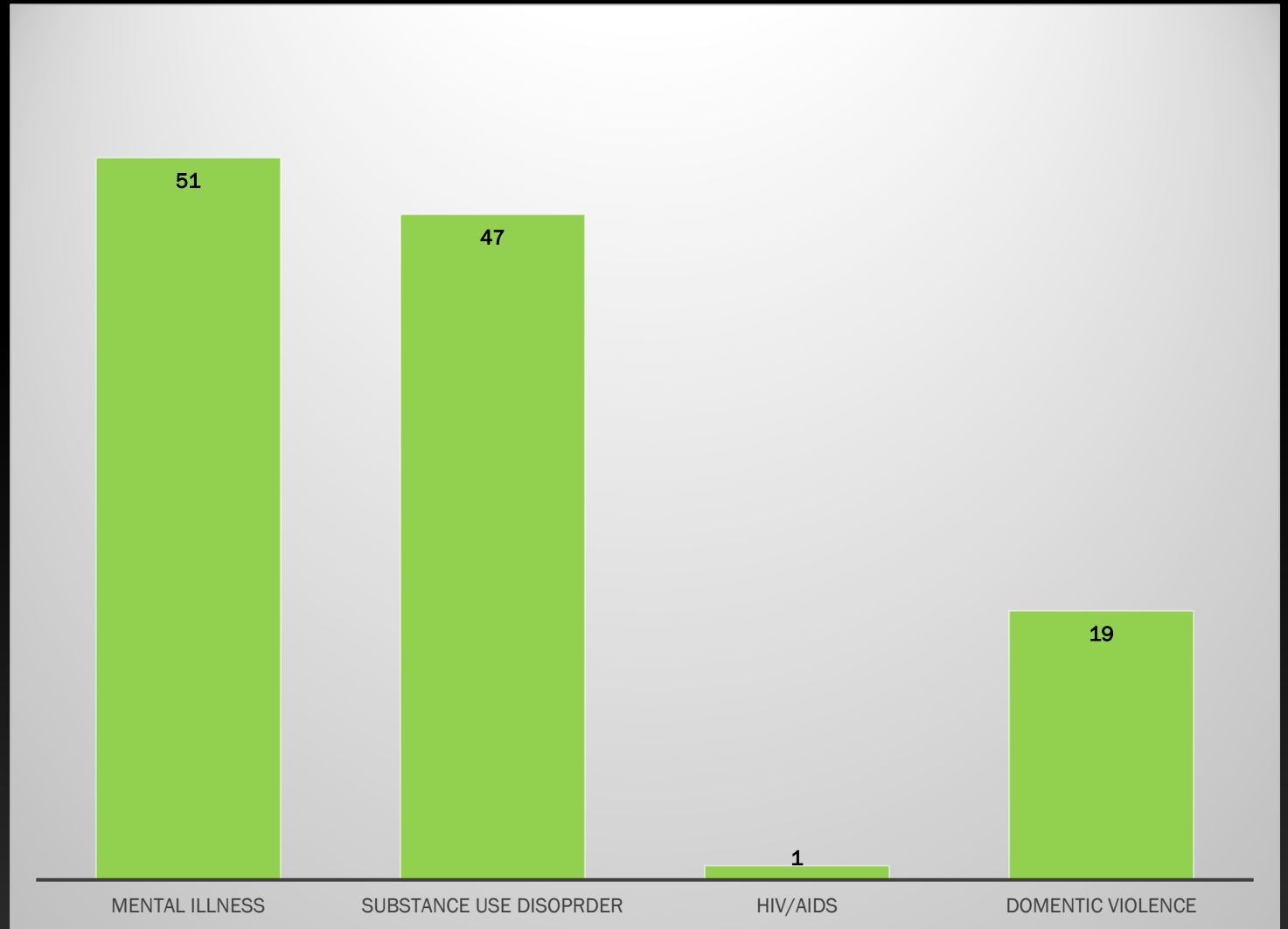
Households



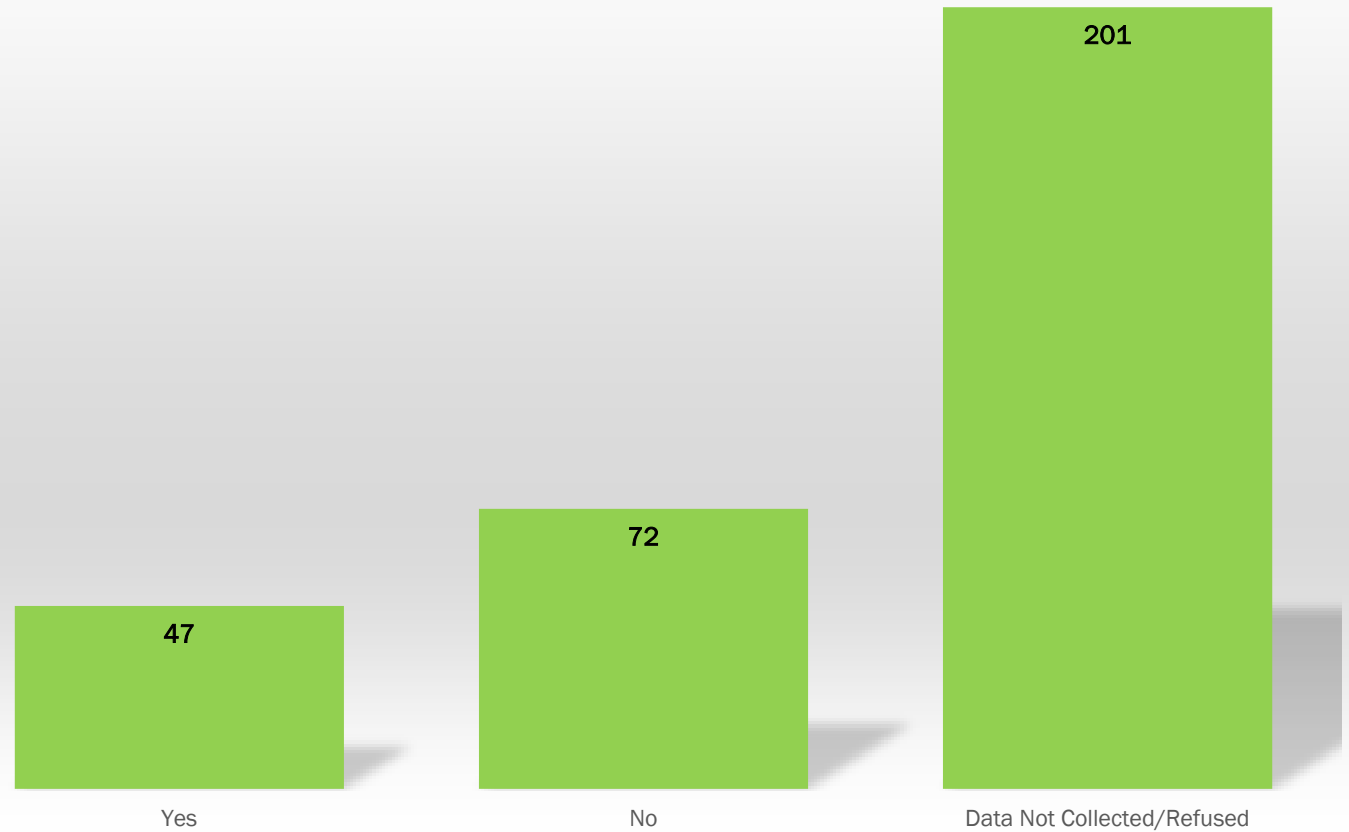
Homeless Categories



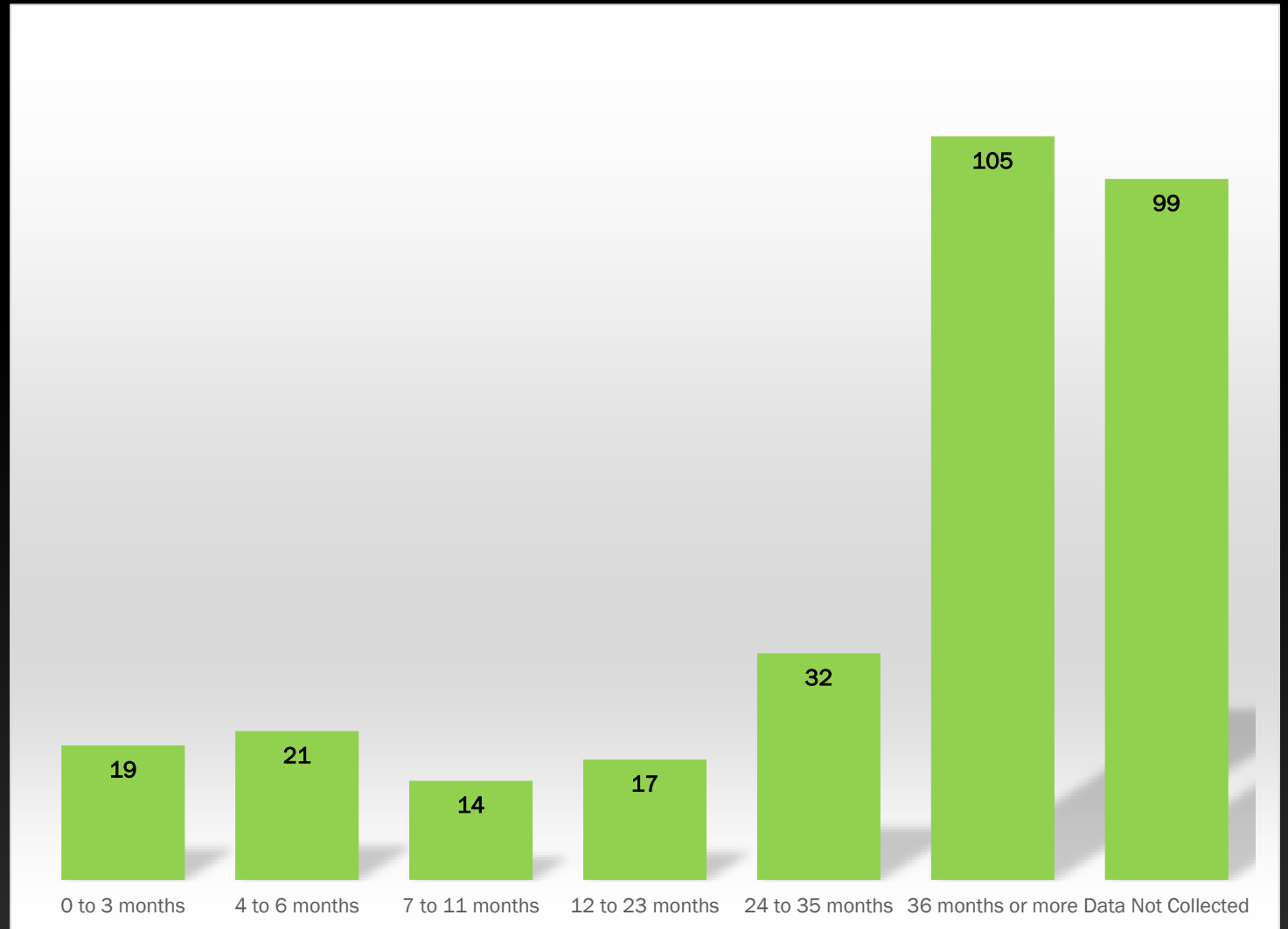
Health



First Time Homeless



Length of Time Homeless this Time

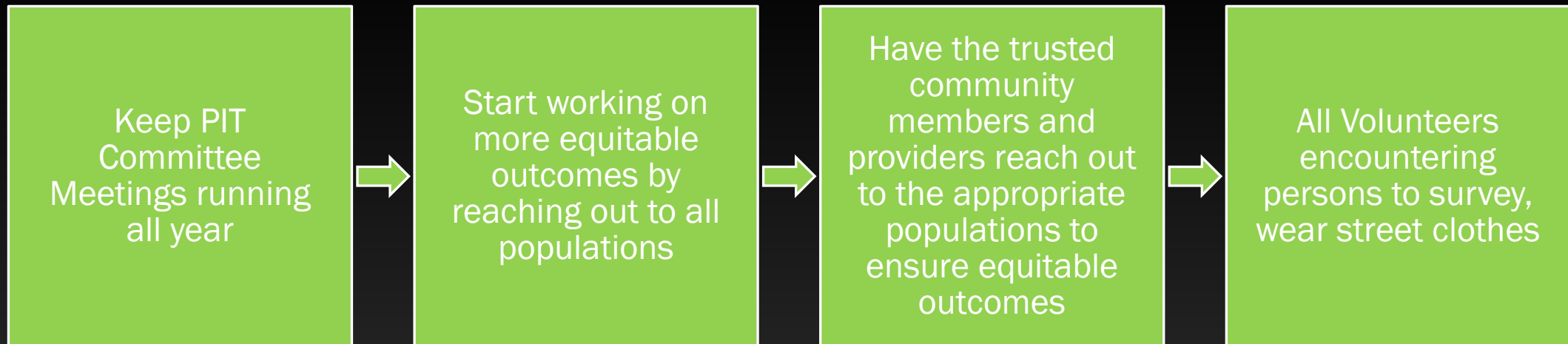


	2023	2022	2021	2020
Total Emergency Sheltered	126	50	28	21
Total Transitional Sheltered	73	30	39	12
Rapid ReHousing	101	111	93	0
Permanent Housing	187	222	198	15
Totals	487	413	358	48

HIC Count Street Outreach Event Summary

- 2023 Data compiled from HMIS, Counting Us App, and email confirmations from sheltered agency confirmation
- 2020 thru 2022 data pulled directly form the HUD Homeless Data Exchange website.

Lessons Learned





Thank you,
Volunteers!



HOMEMORENESS

Homemoreness features the attached Traffic Light Strategy. This strategy has three phases that is approximately one year in duration. The first phase (**Red Light**) is when participants are first admitted to the Homemoreness program. During this time, they receive an assessment, Care Coordinators are assigned, Individual Care Plans (ICPs) are developed, and therapeutic services are administered for the issues each individual faces.

The second phase (**Yellow Light**) is the phase being presented today. The last phase (**Green Light**) is permanent housing, volunteerism, practicing gratefulness and participating in SWIM's Days of Kindness events.

The principal features of the Yellow Light phase are transitional housing placement, education/training, and apprenticeships. Please see below for elements of this phase.

1. Purchase or receive through donations tax-defaulted properties in Lake County to use for transitional housing;
2. Properties need to either have an existing house or structure on it and or utilities in place;
3. Properties that require repairs and renovations will be done by participants in our Apprenticeship program; Apprenticeships include plumbing, electrical, general construction, demolition, concrete pouring, painting, and small engine repair;
4. Seek donations of homes through our community outreach program;
5. Donations of RVs in good shape to use for housing in an RV park setup;
6. Populations served are battered women who need immediate shelter in a home setting, at-risk/unaccompanied homeless youth and those transitioning from the Red-Light portion of the Homemoreness program.



HOMEMORENESS

TRAFFIC LIGHT STRATEGY DIAGRAM

