

LCCoC Monthly Meeting
1 July 2021

Attendees

- Brian Robison, *Elijah House*
- Cherie Janbaz-Cepuch
- Chris Taliaferro, *Employment Development Department*
- Debra Fiedler
- Doreen Gilmore, *Lake County Office of Education*
- Kelli Page, *Lake County Department of Social Services*
- Kim Guerra, *Redwood Community Services*
- Melissa Kopf, *Lake County Behavioral Health*
- Michele Dibble
- Rachel Miles, *Hope Rising Lake County*
- Reverend Shannon Kimbell-Auth, *Adventist Health Clear Lake and Hope Center*
- Robyn Bera, *North Coast Opportunities*
- Scott Abbott, *Lake County Behavioral Health*
- Sheryl Almon, *Community Member*
- Sonjia Menchaca, *Habematolel Pomo of Upper Lake*
- Teddie Pierce, *Consultant*
- Todd Metcalf, *Lake County Behavioral Health*

Call to Order – 3:00 P.M.

New Membership

- Debra Fiedler
 - From Lake County, went to college for education; worked previously for Cornerstone Village and have attended CoC meetings
 - Recently joined up to bring Young Life to Lake County for youth; has a desire to continue to support youth in the community
- Cherie Janbaz-Cepuch
 - Lives in Middletown; trying to work on putting a small homeless shelter on her church property, which also hosts her thrift store
 - Is hoping to learn a lot from this body and bring vision to life
- Unanimously voted to approve

Member Presentation – Reverend Shannon Kimbell-Auth, Project Restoration

- Project Restoration awarded 200K from HEAP grant
 - Received a lot of help from Clearlake City Council, LCBH, and LCOE, among others

Project Restoration was implemented in 2017 by Adventist Health Clear Lake as a county-wide initiative that involved Clearlake city government, local law enforcement, fire district/EMS leaders and public and private community agencies to work together to better serve and empower community members experiencing homelessness achieve health, wholeness, and hope.

Project Restoration
4 Year Update

Pastor Shannon Kimbell-Auth



Our clients each have complex medical needs that have led to frequent emergency department visits, a high number of inpatient days and often they will also have higher than usual contact with police and EMS. Our innovative Case Management addresses these barriers through the lens of social determinants of health.



- Clients get to choose which social determinants of health are barriers for them in finding housing, and then we work closely with them to address these



Originally we planned to serve 10 people a year in our 6 bed facility. Within months we knew we could do more and expanded to 10 beds.

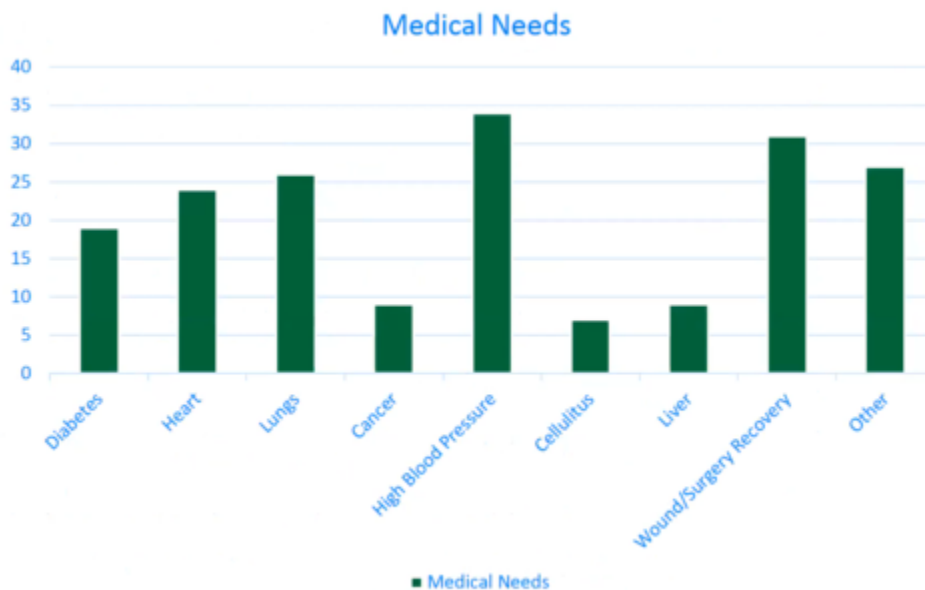
To date we have had 71 participants, almost twice our original estimate.

■ Adventist Health Clear Lake (@Discharge)	17
■ AHCL IOPCM	17
■ AHCL SUDS Navigator	3
■ Adventist Health St. Helena (@Discharge)	8
■ Adventist Health other provider	5
■ Sutter Lakeside (@ Discharge)	3
■ Tribal Health, VA Medical Clinic , Hospice	5
■ Recovery Centers (Hilltop & Shamia)	6
■ Non medical agency partners (for medical reasons)	15

These include: Clearlake PD, The Warming Center, Elijah House, NCO and Lake County Behavioral Health



- Managed healthcare is really at the core of what is provided; many clients come directly from Adventist Health through discharge in Clear Lake and St. Helena, among others
- Non-medical agencies have also referred people for these reasons



Process Measures: Health Care

Including Years 1 to 3 Only¹

	Year 1 Prior	Year 1 After		Year 2 Prior	Year 2 After		Year 3 Prior	Year 3 After	
ED Visits	68	32	down 53%	48	43	down 10%	24	15	down 38%
Inpatient Days	211	55	down 74%	127	81	down 36%	87	37	down 57%
Clinic Appts.	330	413	up 20%	160	415	up 61%	67	191	up 65%

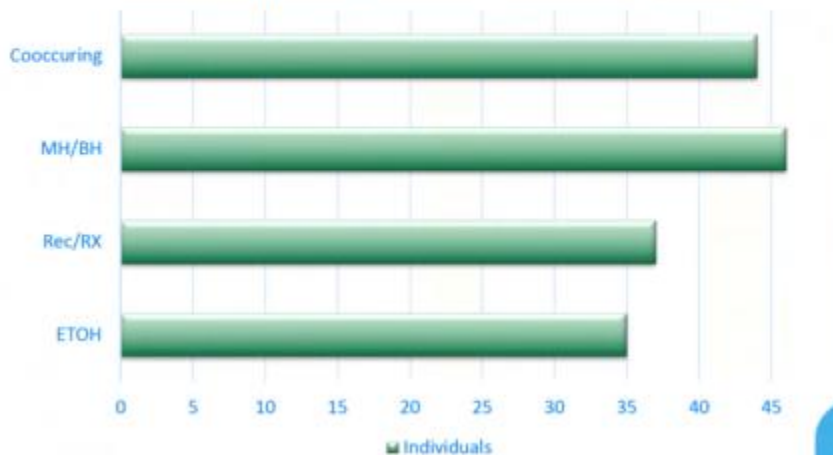
¹ This chart represents 45 patients for whom we have full year of data before and after intervention, to date we have had 71 patients

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- Try to quantify an improvement in quality-of-life
- This data helps to measure days spent in the hospital and clinic appointments
- Want to see clinic appointments going up to increase preventative rather than reactionary or emergency care

Substance Use Disorders, Mental and Behavioral Health

As Self Reported, Actual Number is Greater



Process Measures: Law Enforcement

Including Years 1 to 3 Only

	Year 1 Prior	Year 1 After		Year 2 Prior	Year 2 After		Year 3 Prior	Year 3 After	
Jail Days	101	62	down 39%	164	3	down 98%	7	92	see note ²
CLPD	101	28	down 72%	343	32	down 91%	89	17	down 81%
EMS³	104	10	down 90%						

² Does not represent pattern, only one person had jail days in year after intervention

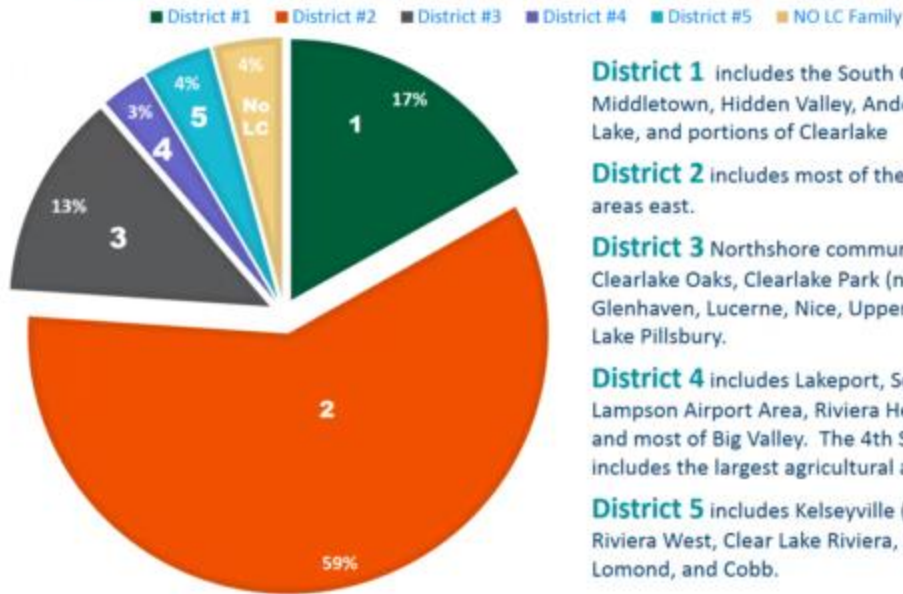
³We do not have EMS data for years 2 and 3

- Significant decrease in encounters with law enforcement
- 71 People: 45 men and 26 women
- Age at entry: Average age is 57; Eldest was 86; youngest was 19
- 7 People reported being a Veteran
- 22 of 44 reporting living more than half or all of their lives in Lake County. Of the 44 reporting number of years in Lake County the average length of time living in Lake County is 25 years
- 60% (43 out of 71) of our patients have family living in Lake County
- 96% (68 out of 71) have a city in Lake County they identify as home

Where is home by Lake County Districts?



WHERE IS "HOME" FOR OUR 71 PROJECT RESTORATION CLIENTS?



District 1 includes the South County communities of Middletown, Hidden Valley, Anderson Springs, Lower Lake, and portions of Clearlake

District 2 includes most of the City of Clearlake, and areas east.

District 3 Northshore communities of Spring Valley, Clearlake Oaks, Clearlake Park (north of the City Limits), Glenhaven, Lucerne, Nice, Upper Lake, Blue Lakes and Lake Pillsbury.

District 4 includes Lakeport, Scotts Valley, Finley, Lampson Airport Area, Riviera Heights, Highland Springs, and most of Big Valley. The 4th Supervisorial District includes the largest agricultural area in Lake County.

District 5 includes Kelseyville (town and general area), Riviera West, Clear Lake Riviera, Buckingham, Loch Lomond, and Cobb.

PIT Count, Lake County & Project Restoration Racial/Ethnic Dashboard

PIT Count: Point in Time Survey mandated by Federal Government to count on one day per year the number of people experiencing homelessness in a set location. These numbers are from Lake County's survey January 2021.

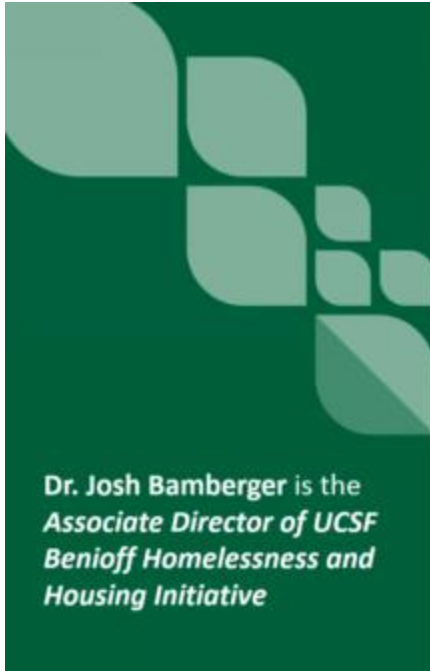
Ethnicity	PIT # Counted	% of PIT	Lake County %	% of PR	PR 71 counted
Non-Hispanic/Non Latino	204	79%	68.9%	67%	48
Hispanic/Latino	54	21%	22%	14%	10
Mixed/Other			4.7%	18%	13

Race	# Counted	% of PIT	Lake County %	% of PR	PR 71 counted
White	172	66%	87%	67%	48
American Indian/ or Alaska Native	58	22.5%	4.5%	.5%	4
Black/ African American	9	3.5%	2.1%	1%	7
Native Hawaiian or Pacific Islander	5	2%	.3%	0%	0
Asian	0		1.4%	0%	0
Multiple/Other	10	4%	4.7%	16%	12

Observations on Equity

The PIT Count Racial Ethnic data is determined by Federal policy. Federal policy defines "Hispanic" not as a race, but solely as an ethnicity. "African American" is solely listed as a race option, but not ethnicity. It prescribes that Hispanics can, in fact, be of any race. But according to the PEW Research Center Two-Thirds of Hispanic Adults say being Hispanic is part of their racial background. How can we work to improve this data with an eye toward equity and federal policy?

- May want to do more outreach for Native populations; one reason for this lower proportion may be because we manage care through Adventist Health and tribal members often prefer to seek care through Tribal Health



Housing is Health

10,202 days of beds provided for recuperation & health stabilization.

- 35 sustainably housed, post health stabilization
- 5 currently reside at Restoration House, (2 recently housed and 2 coming in this week)
- 9 discharged to SNF or hospital, needing HLOC
- 8 left to partner program (eg Hope Center, Elijah House, etc)
- 1 died at Restoration House (10 have passed since leaving)
- 13 left incomplete, not health stable, unhoused

- Of the people who passed since leaving, only one was unhoused; the others were safely housed, reconnected with loved ones, and with their pain managed

Project Restoration at-a-glance

Staffing



- Current Staffing
 - 1 full time Care Manager (HEAP)
 - 1 full time contract Housing Navigator (HEAP)
 - 1 full time Program Manager shared with Hope Center (AHCL)
 - AH Community Well-Being team provides facilities and grant support
 - IOPCM regularly participates in case conferencing.
- Projected Staffing Beginning Mid-July
 - 24/7 coverage, *in process of applying for grants*

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- Hoping to announce next month that we are 24/7 staffed and can accept a broader range of patients
- Two full- and part-time positions open

Motions

Grant Selection Committee

- Chris asks Doreen to share the new verbiage in the by-laws with regards to the Grant Selection Committee and chair position
- Was removed from Performance Review and made its own section
- Can add more as the year progresses as needed

Section 5 – Grant Selection Committee

The Grant Selection Committee shall be comprised of five or more LCCoC members in good standing, with a minimum of four members to score any Request for Proposal for LCCoC grant projects. The Grant Selection Committee shall:

- 1.) Meet regularly to review the annual gaps analysis and strategic plan for project guidance; to align projects with the Coordinated Entry System in what is needed in the Lake County community.*
- 2.) Make recommendations to the Administrative Applicant for community based*

projects with future Notice of Funding Available (NOFA) applications to the state or HUD.

- 3.) Follow the grant model protocols: review the NOFA from the state, help write the local Request for Proposal (RFP), add the grant selection process timelines, vet and train the scoring members, score the grant application proposals, interview each applicant, and send the scores and recommendations to the Executive Committee.*

-
- Will be adopted in its final form in the next meeting to be signed
- Motion to vote in Sheryl as Grant Selection Committee chair
 - No objections; will be voted in next meeting

June Meeting Minutes

- Adopted with no amendments

Grievance Procedure

- Doreen notes that it was sent out 30 days ago and they received no feedback
- Unanimously adopted

CoC Committee Updates

Doreen Gilmore, Strategic Planning

- Have been working on gaps analysis to be presented next month in August
- Sharing what we need, and in October and November will put out a survey to prioritize the needs that we find
- Will update survey information subsequently for coordinated entry

Brian Robison, HMIS Committee Chair

- Presentation courtesy Teddie



LAKE COUNTY - APRICOT 360 HMIS UPDATE

- Clients – Since Nov 1, 2020 1870 unduplicated system participants
- Custom Forms for Client Contacts, Document Readiness, PIT Import and ESG-CV
- Reports and Data Sets
 - Coordinated Entry Vulnerability Tool complete
 - Coordinated Entry Emergency Housing Voucher 90% complete (training scheduled for July 14th, 2pm)
- Other
 - Intermediate Training schedule for mid-July
 - Coordinated Entry on track for mid-late August after EHV prototype
 - Housing First considerations for Lake County

- Coordinated entry vulnerability tool officially completed
- Emergency housing vouchers (40) are beginning to go through housing authority
- Melissa has been building out emergency housing voucher form; LCBH is prototyping with training on July 14th for any agency in the HMIS system
- Will be rolled out in August for full coordinated entry system
- Another intermediate user training will be mid-July to keep data quality going
- Homeless Data Information System has been completed for Lake County and can be viewed online with many datapoints, demographics, service deliveries, etc.
- One thing continually worked on is Affirmative Marketing, a way in which people who are less likely to hear about these services can be specifically-targeted
- Joe Colletti, a policy expert in Southern California, has been utilizing Lake County as an exemplary standard for the digital PIT count

LAKE COUNTY – DEMOGRAPHICS COMPARISON

Lake County	Unduplicated	1870	
HMIS Data at July 1, 2021			
Gender	July 1st	Apr 1st	
Male	953	51%	51%
Female	904	48%	48%
Data	16	1%	1%
Ethicity			
Non-Hispanic	1410	75%	75%
Hispanic/Latino	418	22%	22%
Data Missing	38	2%	2%
Gender	69	4%	66
Race			
American In	282	15%	13%
White	1303	70%	70%
Black	132	7%	5%
Other	127	7%	12%
Native Hawaiian	17	1%	1%
Asian	9	0%	1%

- Sandra has been very helpful about counting service-connected individuals
- Brian adds that the decision to take on the emergency housing voucher support was a bold move; is a lot of work, and we are grateful to those who are facilitating this
 - Scott notes that we are developing MOU with LFRC by the end of the month
 - Kelli doesn't have anything else to add; MOU must be in place before moving forward, and then the next big piece is deciding which services we are going to be providing at the CoC level
- Brian also touches on access points
 - If operator is central authority, access points are geographically distributed around the county
 - Two levels, of which we're doing a dry run with emergency housing vouchers
 - In order to make coordinated entry a complete process, will need a significant number of to-be-determined access points around the county
 - First step is to gauge interest through emergency housing vouchers; from there will proceed to trying to get commitments
 - Hope is for training to occur during third week of August; email will go out soon
- Teddie adds that we are trying to figure out how to comply with Housing First while still being realistic about the barriers we face in this county; will need to be a separate Housing First policy written and adopted
 - Trying to apply a checklist system to a philosophy, which is hard to do
 - Becomes an advocacy piece at the state level; has gotten confirmation that no one should be here monitoring anytime soon
 - Whatever policy gets developed and approved by the CoC needs to be congruent with the services

Rev. Shannon Kimbell-Auth, PIT Count and Interfaith Committee

- Announced that this year's PIT count will be Thursday, January 27th
- PIT Count meetings for the next couple months are on the 3rd Mondays at 1:00
- Next meeting is July 19th
- Have already started forming sub-committees; will be assigning people to these
 - Katie Ray will lead Tribal subcommittee
 - Wanting to tighten up how we assess these tribal connections
 - Didn't get consistent answers, and will hopefully improve this
 - Tina will lead HIC subcommittee
 - Faith will lead equity and incentives
 - Carrie from LCBH will lead meals
 - Need education and law enforcement subcommittee leads
- Last year was the first year we did Miracle Messages, and there is one man who has been reconnected to family that Pastor Shannon has known and helped for years
 - Moved back north with his family, is connected to services, and et cetera
 - All because we used a purely digital platform and we are truly helping individuals
- Shannon asks Chris if she needs to resign as chair of Interfaith Committee so that her replacement can step up and run with it
 - Chris accepts her resignation
 - Sheryl nominates Debra Fiedler, and Pastor Shannon adds recommendation
 - Debra accepts and is excited for this opportunity
 - Will be voted in officially next meeting; will also be on executive committee

Sheryl Almon, Grant Selection Review Committee

- Have recruited people and had an introductory session
- Have one more training session currently scheduled
- Have also agreed to be fully transparent and all information reviewed will be shared freely with applicants and CoC
 - Only components not shared with applicants are real-time and oft-changing interview questions
- Schedule will be posted within a week and will be online now that she is officially chair

New Business and Organizational Announcements

- 100-Day Challenge
 - Per Melissa's report-out, 18 people have already been housed
 - Housing subcommittee / working group is holding a landlord meetup on July 15th at 6:00, sponsored by Pastor Shannon and her team
 - Is meant to be a hybrid model; Shannon has already printed postcards
 - Depending on how many people are coming, the intent is to have it at Hope Center
 - All agencies with housing navigators can also have a housing navigator or executive present or attending via Zoom

- Next week, team will connect with directors of different agencies taking part; on the back, all logos of the CoC and agencies will be included
 - A best practice includes a consolidated logo
 - Pastor Shannon asks if we should use CoC or 100-Day Challenge
 - Scott and Chris agree
 - Shannon follows up and asks if we should have t-shirts or other branding
 - Trying to determine places around the lake where folks can go and draft a card with this map; also mapping homeless encampments around Lake and have hit every geographical location thus far except Kelseyville and Middletown
 - Will be very helpful for next PIT count, large process for engagement
 - Equity team is working on a standard “elevator pitch” to help recruit other groups to join in our efforts for more equitable treatment of people experiencing homelessness
 - Chris asks if Clearlake PD still has a homeless liaison; Shannon answers that they are understaffed and the only PD department with active homeless outreach is in Lakeport, with Melissa Bedford who has been doing it for at least the past year
 - Next Tuesday is also midpoint review for everyone involved in 100-day challenge, including system leaders, sponsors, team leaders, other counties in cohort, the state, and representatives in HUD; can brag about wonderful things going on in-county
- Open Chairs
 - Performance Review and Homeless Liaison chairs still need to be filled
- Scott Abbott
 - Two RFP’s are currently out
 - RFP for coordinated entry central operator, in conjunction with Pathways HUB which we’re also developing, is currently open and due July 16th after question and answer session last week
 - Other is for the remainder of round 2 ESG-CV funds and leftover round 1 funds; \$93K + \$53K with question and answer session next Wednesday and a deadline of July 21st
 - Both can be found on the webpage
- HEAP Recipient Presentations
 - Pastor Shannon adds that we should have another HEAP recipient present next month; Chris notes that he will recruit someone

Adjourn – 4:25 P.M.